Notice: Undefined offset: 0

Posted by canadareic - 2018/03/27 03:08

Hello while accessing on master tools and choosing one of the pages getting following error

php.7.0

Notice: Undefined offset: 0 in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 802

Notice: Trying to get property of non-object in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 802

Notice: Undefined offset: 0 in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 802

Notice: Trying to get property of non-object in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 802

Notice: Undefined offset: 0 in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 803

Notice: Trying to get property of non-object in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 803

Notice: Undefined offset: 0 in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 803

Notice: Trying to get property of non-object in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/models/tools.php on line 803

THank you for your outcome

==========

Re: Notice: Undefined offset: 0

Posted by edwin2win - 2018/03/27 07:52

First a PHP Notice is not critical and is a minor information.

Can you precise the version of JMS and the version of joomla.

I assume this is the latest JMS 1.3.73 and latest Joomla 3.8.6.

The line 802 and 803 let suppose that we would have a plugin that has a name and would not have any value or description.
This is strange.
I don't know if you could try debugging the code but if this is the case, it would be good to try identifying the "$key" value that could help find which is the plugin that cause this PHP Notice.

You could try adding something like below to add a trace in the error_log when the "$value" is NOT an object.

```
if ( !is_object( $value)) {
error_log( "Invalid plugin object with key= and value=".var_export( $value, true));
}
```

==========

Re: Notice: Undefined offset: 0

Posted by canadareic - 2018/03/27 19:07

_____

thank you for the reply
Unfortunately, you are asking the end user to do advanced PHP troubleshooting.
Sorry I don't believe I'm up to the challenge

Here is the info (yes the latest JMS2Win - prior did not have this issue)
PHP 7.0.28

BTW there is an error while attaching image or file to this post

==========

Re: Notice: Undefined offset: 0

Posted by edwin2win - 2018/03/28 09:06

_____

If you need to add images, you can always send us an email.
See contact page for the info.

==========

Re: Notice: Undefined offset: 0

Posted by canadareic - 2018/03/28 18:50

_____

Hello image was only to show information I have already provided

Here is the info (yes the latest JMS2Win - prior did not have this issue)
PHP 7.0.28

What next ?

==========

Re: Notice: Undefined offset: 0

Posted by edwin2win - 2018/03/28 18:56

_____

I don't see any images and didn't received any email with the image.

We didn't changed this source for many month.
So if we don't have details on what may cause this issue (in particular the plugin), it is impossible to give you more info.

If you want that we have a look in your server and add debugging info, this is still possible with our billable support that you can order at https://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

==========

Re: Notice: Undefined offset: 0

Posted by canadareic - 2018/03/29 22:18

_____

edwin2win wrote:

We didn't changed this source for many month.
So if we don't have details on what may cause this issue (in particular the plugin), it is impossible to give you more info.

If you want that we have a look in your server and add debugging info, this is still possible with our billable support that you can order at /en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

Strangely I have installed (for testing) an older version of the jms2win and this particular version is working fine.
1.3.68 - FULL (that what I had in the archive)

so you haven't changed the code, we didn't change the code and looks like new version 1.3.73 should work but is Not.

Sorry not interested in billable troubleshooting

Kind regards

==========

Re: Notice: Undefined offset: 0

Posted by edwin2win - 2018/03/30 00:49

_____

With the new information that you provided (older JMS 1.3.68), the only thing that had been changed is that and additional filtering is added to ensure that the extension is installed and not just present in the DB by a discover.

So now, some plugins that was NOT installed but was just discovered, does NOT appear in the list of plugins. This is a fix in JMS 1.3.71.

This does not resolve the issue but if you compare the list of the plugins returned with JMS 1.3.68 and JMS 1.3.73, you should have less plugin in JMS 1.3.73 and this could help you identifying the plugin that may cause the issue.

==========

Re: Notice: Undefined offset: 0

Posted by canadareic - 2018/04/19 03:30

_____

I'm sorry

After 2 weeks of spending countless hrs and having many issues with jms2win I'm giving up.

after using it for 8 years I'm too dummy to use this application

every time when almost fixed something new popping up

Giving up

Fatal error: Class 'JInstaller' not found in /home/canadar7/subdomains/master/public_html/administrator/components/com_multisites/libraries/joomla/installer/installer_multisites.php on line 29

==========