Version 1.3.41 - can't create new site

Posted by leveltensolutions - 2015/02/14 21:58

Hi I just update to following version:

Version 1.3.41 - FULL (Latest available: 1.3.41)
Patches definition Version 1.3.37 (Latest available: 1.3.37)

Now when i try to create new site, its show me following error:

An error has occurred.
500 Jms2WinFactory::_createDBO_BasedOnConfig:
Could not connect to database DB Error number: 0 -
driver => mysqlihost => HOSTNAME-COMES-HERE
user => DB-USER-NAME
database => DB-NAME
prefix => PREFIXHERE_

Return to Control Panel

And we are sure that db connection is correct.
Do you know when and how we can resolve this issue.

Thank you

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Re: Version 1.3.41 - can't create new site

Posted by edwin2win - 2015/02/24 11:36

Sorry but if JMS can not connect on the DB, this mean that there is a DB connection error.
So, you have to review the parameters again.

To connect on a DB, it is important to have the correct host name, mysql user and mysql password.
After that, MySQL is able to connect on the DB if this is granted by MySQL.

When JMS is not able to connect to the DB, it retry with the usage of the JMS setting root DB connection to try creating the DB.
In your case the My SQL root is not present or incorrect to allow creating the DB for you. This is the reason why finally you have this error message.

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