JMS Single Sign In is not working

Posted by anandbagmane - 2014/04/28 16:28

Hello All,

We are using JMS Single Sign In extension without JMS.

Here is the process we have followed.
- Installed JMS SSI extension in 2 websites.
- We are using different secret values for each. So we have configured domain names with secret values in free domains area and we choose Action as Selected Domains (because we are not using JMS component).
- Shared 4 tables from main site to slavesite.
 1. session
 2. users
 3. user_groups
 4. user_usergroup_map
- And we have different table prefixes i.e., main site having one table prefix and slavesite having another table prefix in database.

If we login with main site it's working properly. But the problem is if we login with slavesite it's not logged-in with the main site.
Logout option was working fine in both the ends.

And we have followed your troubleshooting process.
We have issue with 2nd step (script result), means we cannot find the script tag in slave site view source code.

let me know further debugging options or hints

thanks,
Anand

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Re:JMS Single Sign In is not working

Posted by anandbagmane - 2014/04/29 17:14

Hello,

Any updates ?

thanks,
Anand

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Re:JMS Single Sign In is not working

Posted by edwin2win - 2014/04/29 17:28

When applying the troubleshooting, the "ping" (javascript) from the slave site to your master replies false then this probably mean that you have an error in the "secret" value or didn't wrote the value correctly in the plugin (in your slave site).

Verify that you have correctly wrote the value in your slave site.
The logout does not need the secret value - so this is normal that it is working.

If the javascript is not present in the page of your slave site, verify that you have correctly spelled the domain name to call.
Also check the syntax with the "www" or without the "www".

You must have a line with the javascript that call your master (login) from the slave and the return of the javascript must be true.

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