Fatal error: Call to undefined method JHtml::getJS

Posted by squil - 2014/01/18 15:23

Hi!

Help me please.

I install clear (in new domain) Joomla 3.2.1 and JMS 1.3 as in instruction - Ok
And then 'Check patches' in menu JMS - Ok
And then install packag from JMS 'Maintenance' - i get fatal error:
'Fatal error: Call to undefined method JHtml::getjsobject()...'

I can't show full message in that moment...
Now
face - look at http://ins-art.ru
back - 'Fatal error: Call to undefined method JHtml::getJSObject()
in.../ins-art.ru/libraries/cms/html/bootstrap.php on line 472'

What i do wrong, and what i have to do now?

Thanks.

==========

Re: Fatal error: Call to undefined method JHtml::getJS

Posted by edwin2win - 2014/01/20 19:34

Which package do you try to install ?

You mentioned frm the "Maintenance" menu.
This is not clear.
Which maintenance menu.
Do you mean the Joomla Extension Manager / install ?
or something else.

The error let suppose that you are not runing on J3.2.1 but that would have a old Joomla 2.5 that does not have this function.

Does your Joomla 3.2.1 is a fresh installation or the upgrade form an older version of joomla ?

==========

Re: Fatal error: Call to undefined method JHtml::getJS

Posted by KevKing - 2014/01/21 00:52

---

do you have community builder installed?

==========

Re: Fatal error: Call to undefined method JHtml::getJS
Posted by squil - 2014/01/21 01:38

KevKing, no, i have not CB 1.9.1 installed.

==========

Re:Fatal error: Call to undefined method JHtml::getJS
Posted by squil - 2014/01/21 01:49

---

edwin2win, i correct topic text... may be joomla bad installed and install once more!?

==========

Re:Fatal error: Call to undefined method JHtml::getJS
Posted by edwin2win - 2014/01/24 11:18

Can you describe the steps that you did to help us reproducing it.

Based on what we have understood:

- Installed JMS 1.3.7 in Joomla 3.2.1
- You have slave sites defined
- You go in JMS / Maintenance menu
- You selected the combo-box with "available for download".
There you selected again the "Joomla 3.2.1" packages.
- You clicked on the "Download Package" button to received the Joomla 3.2.1 as downloaded packages.

- You selected the Joomla 3.2.1 stable version AND you selected an existing slave site on which you want to upgrade on a new version.
> Can you describe the slave site on which you want to install J3.2.1
Is this a J2.5 website ?
As you described that you have installed JMS on J3.2.1 then I suppose that all the slave sites are already runing under J3.2.1
OR did you modified the JMS / Settings to provide a "Multisites Path" that is connected on another JMS with another Joomla version ?

Do you mean that once the clicked the "Install Package" tool bar button that you have the master website that crash ?

==========

Re:Fatal error: Call to undefined method JHtml::getJS
Posted by squil - 2014/01/27 14:12

---

edwin2win!

Thank you for don't lost my question!!!

I read some day ago, and restore situation when i get website that crash. It's new domain, and first installation joomla 3.2.1, and then i firstly install JMS last vertion(full). Thinking what i need install packag in all part of menu JMS - i do it and get error in 'packag from JMS Maintenance'...Now i understand what JMS Maintenance part - it is for upgrade master and slave Joomla, and don't need do in first installation. May be that was reason error!!!
But!, i think problem yet all have.
When install new extentions (in master site from Joomla installation) i get error access to DB (master), for example installation K2:" 1146 Table '...master_k2_categories' doesn't exist SQL=SHOW FULL COLUMNS FROM `master_k2_categories`" I look in DB and don't find tables . I successfully install 3 fresh slave site where i specify admin DB (master) login and password. Then i see slave bases, but not other tables of new extentions (i check several) who need tables in DB.

Where access write lost!?
Thanks!

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by edwin2win - 2014/01/30 19:25

Can you give screenshot of each step that you are doing and surround where you click at each step.

In my previous post, I have give you a detailled description of the steps that I did but here again, I don't understand what you are doinr and where you click to get that.
You can also give the URL that you have at each steps to help me understanding where you are and where you click to help me reproducing it.

What I don't understand is where you have the "packag frrom JMS maintenance".
Do you make reference the JMS "maintenance" menu or something else.

If I understand correctly, what you did is:
- Install Joomla 3.2.1
- Install JMS Full edition
- Did you installed the JMS patches or not ?
- Do you go in the JMS "maintenance" menu ?
- If yes, after that, what are you doing ?
- Do you click on the download package (I suspect yes)
- After that I suppose that you tried to perform the "install of the package" but did you selected a website or not.

If you want to create a video rather than screenshot this is also possible.

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by edwin2win - 2014/02/02 18:46

I have been able to reproduce it.
A fix will be available in the next JMS 1.3.28 version.

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by squil - 2014/02/03 01:24

---

edwin2win!

Thank you! And once Thanks!

After many test on my host i find decision of my problem. manual instaling Joomla don't finish correctly, after standart installing as hosting application, problem left! And now all extention of joomla normally installing!

Thank you!

We pin great hopes on your design JMS2WIN!
Gradually grow the fundamental basis for the development of a large project in the field of culture, and we hope that your participation here will be relevant!

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by edwin2win - 2014/02/05 10:53

FYI, I am preparing the new release by end of this week that include this fix.

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by edwin2win - 2014/02/08 14:10

JMS version 1.3.28 is release and fix this issue.

==========

Re:Fatal error: Call to undefined method JHtml::getJS

Posted by squil - 2014/02/09 14:48

Thank you!!!

I think you may close this topc!

==========