### JMS, multisite for joomla - Joomla Multiple Sites and user sharing

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## Patch installation fails, entire site goes blank Posted by eddie\_konczal - 2014/01/16 17:16

I just installed JMS Multisites 1.3.17 on a Joomla! 3.2.1 site.

When I tried to install the patches, the entire site went blank, and the administrator page only displays this error:

"No configuration file found and no installation code available. Exiting..."

I checked, and the configuration file does exist, and it appears to be correct.

Here are the server specs:

Setting Value

PHP Built On Linux www3 3.0.80-0.5-default #1 SMP Fri May 31 20:04:37 UTC 2013 (f5a0e1f) x86\_64

Database Version 5.6.12

Database Collation utf8 general ci

PHP Version 5.3.8

Web Server Apache

WebServer to PHP Interface apache2handler

Joomla! Version Joomla! 3.2.0 Stable 6-November-2013 14:00 GMT

Joomla! Platform Version Joomla Platform 13.1.0 Stable 24-Apr-2013 00:00 GMT

## Re: Patch installation fails, entire site goes blank Posted by edwin2win - 2014/01/20 19:26

I don't know if you really used 1.3.17 or 1.3.27? If this is the latest JMS 1.3.27, that should be OK.

If not, see the FAQ for the procedure to get the latest version.

https://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

We introduced the compatibility for Joomla 3.2.0 in JMS 1.3.21

So it is required that you update your JMS.

# Re:Patch installation fails, entire site goes blank Posted by eddie\_konczal - 2014/01/21 16:54

Thanks; I installed 1.3.27 and now I can install the patches!

Best regards,

Eddie

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