Check Updates Blank on Joomla 3.0.2

Posted by kmonty78 - 2012/12/22 23:07

Check updates and it shows a blank page on Joomla 3.0.2.

I have tired this on two different virtual machines, both Ubuntu 12.10 servers.

Server version: Apache/2.2.22 (Ubuntu)
PHP 5.4.6-1ubuntu1.1 (cli) (built: Nov 15 2012 01:18:34)
Zend Engine v2.4.0

Looked through all logs and etc for error messages, and I found nothing... no messages, no errors regarding it, no debug messages. On I did find some language files that were not happy, but that was on the multisites main page.

I have php.ini set:
error_reporting = E_ALL
display_errors = On

and as far as I can tell, I should see something. Not sure, but I think it might be in the way the site generates the header file, cause there is no page, just blank.

The component is registered from the About Us section, since I haven't been able to do it from the install. All patches are installed, its only Joomla 3.0.2 and Multisites nothing else, no other components or mods installed, fresh site. Even have www-data as ownership on files.

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Re: Check Updates Blank on Joomla 3.0.2

Posted by edwin2win - 2012/12/23 10:53

If there is no error message nowhere, this is not easy to help you indentifying the reason.
In general a blank page is resulting of a PHP fatal error OR from a die() present somewhere that could be called to stop a script without any message.

Can you confirm that you are using the JMS 1.3.0 stable version and no more the RC1.

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Re:Check Updates Blank on Joomla 3.0.2

Posted by kmonty78 - 2012/12/23 14:02

Yes I am using JMSmultisites 1.3.0 stable.
Joomla! 3.0.2 Stable 08-November-2012 14:00 GMT

DISTRIB_ID=Ubuntu
DISTRIB_RELEASE=12.10

DISTRIB_CODENAME=quantal
DISTRIB_DESCRIPTION="Ubuntu 12.10"

Its pretty much a basic install LAMP + webmin + Postfix + ProFTPD. I determined after several tries of loading on a VM to scrap using Nginx as a reverse proxy, cause of mod-rewrite support. Yes, its all on a VM no extra bells or such installed, I gave it 4 processors and 4G of ram, with 20G space... all for one site, mysql-proxy on the system offloading the database to a cluster.

Mods Enabled:
alias.conf authz_user.load dir.load php5.load ssl.load
alias.load autoindex.conf env.load reqtimeout.conf status.conf
auth_basic.load autoindex.load mime.conf reqtimeout.load status.load
authn_file.load cgi.load mime.load rewrite.load suexec.load
authz_default.load deflate.conf negotiation.conf setenvif.conf
authz_groupfile.load deflate.load negotiation.load setenvif.load
authz_host.load dir.conf php5.conf ssl.conf

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Re:Check Updates Blank on Joomla 3.0.2

Posted by edwin2win - 2012/12/27 12:11

I have been able to reproduce it and this is now fix in the JMS 1.3.01.
See the FAQ for the procedure to get the latest version
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

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