How to install JCE?
Posted by prophoto - 2009/02/28 19:20

What is the proper method of installing JCE? I have tried installing it into the master site but it does not show in the slaves. I am using separate dbs for each site. Thanks.

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Re:How to install JCE?
Posted by edwin2win - 2009/02/28 22:55

When a slave site already exists, once an extension is installed on the master, , you have to re-install the extension on the slave sites where you want to also use it.

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Re:How to install JCE?
Posted by prophoto - 2009/03/03 01:30

Tried that, every time I try to install something I get the message

"Unable to find install package"

In the Joomla package installer.

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Re:How to install JCE?
Posted by edwin2win - 2009/03/03 10:33

This is a Joomla standard error message that may happen when Joomla is not able to upload of the package or when it is corrupted or thing like that.
If you are sure able to open the tar, you may try to deploy the tar into a temporary directory and try to install it from this temporary directory.
This will avoid the Joomla upload and probably will help you.
This kind of problem may also happen when the PHP configuration has a too small upload size defined in php.ini.

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Re:How to install JCE?
Posted by prophoto - 2009/03/04 02:51

Ok, tried that. I am now getting:

"It was not possible to copy the selected file."

...since JCE is already installed on the host domain.

JInstaller::install: Failed to copy file:
/var/www/vhosts/mysite.com/httpdocs/multisites/slavesite.com/tmp/com_jce_150/com_jce_150/site/index.html
to
/var/www/vhosts/mysite.com/httpdocs/components/com_jce/index.html

I also changed the tmp and log paths to the /multisites/slavesite.com/tmp and /logs folders. Is this a normal step??

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Re:How to install JCE?
Posted by edwin2win - 2009/03/04 08:48

NO this is not a normal procedure.
I suggest you this procedure to help you identify the reason.
You say that JCE is already installed on the master website.

Until here, this is not what I see.
What I see is that it does not want to copy the temporary file to the target place.
The copy should work if you have correct permission.
I susspect that if you try to copy the file with the same "user" than the one used by Joomla, you will have the same problem.
I suspect that you have a different owner than the one corresponding to the httpdocs/components/.
You have to check the permission and perhaps fix the problem of owner that could be resulting of an installation of fresh Joomla with a FTP and a root user.
When a normal user will try to create file or folder, it will be rejected by insuffisant permission.

When you install a component from a directory, you don't have to change the log and the tmp.
This is again the symptom of a permission problem.

If you don't know how to fix the owner, you can try to give all permission by a chmod 777 on all the files and folders. (This is not recommended for the production, but will help you install the files and will help you to see the owner and group used for the installation).

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Re:How to install JCE?
Posted by prophoto - 2009/03/05 04:30

I rechecked permissions and that was not the issue. The installer is trying to create the new file/directory in /httpdocs/components/com_jce which is already there.

When you said "No this is not normal procedure" does that mean I should not have changed it or JMS should have changed it for me?

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Re:How to install JCE?
Posted by edwin2win - 2009/03/05 07:48

NO.
If you are on the master website, and that the directory is already present, this is normal that you can not install JCE.
If you are on a slave site, the fact that the directory is present is not a problem because the content will be replaced.

Here, there problem is not the fact that the directory is already present but the fact that you can not copy a file probably due to a PERMISSION PROBLEM.
The message that you report me is very clear.
You can not copy a FILE and not a problem of directory.
Again, check the reason why you can not overwrite this file.
The usual reason is a permission problem.
Have you put permission chmod 777 on all the files to check this point ?
Have you checked the owner and group of the files and folders ?

JInstaller::install: Failed to copy file:
/var/www/vhosts/mysite.com/httpdocs/multisites/slavesite.com/tmp/com_jce_150/com_jce_150/site/index.html
to
/var/www/vhosts/mysite.com/httpdocs/components/com_jce/index.html

You are not allowed to copy the file "index.html" from the tmp directory into the com_jce directory.
List me the unix permission, owner and group associated to this com_jce directory and also the one of the file.
Tell me also which is the owner and group that use Joomla when you proceed to the installation of any component

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Re:How to install JCE?
Posted by prophoto - 2009/03/11 01:09

I enabled ftp and it installed fine, just had to go back into master site and reapply patches. This leads me to another question:

How do I ensure security when ftp must be enabled to install components? PHP runs under Apache in my server setup, not CGI, which even though all folders/files are chmod 777 it prevents them from being created.

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Re:How to install JCE?
Posted by edwin2win - 2009/03/11 08:22

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I don't know.
All I know is that this kind of problem is related to security and that when using FTP with a user that has enough permission, this work.
I know that permission problem may be due to owner / group problem and that when the owner and group is identical to the one used by apache, this does not cause any problem.
In general, the problem comes from the fact that Joomla has been installed (unzip) with a user that has more privileges than apache.

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