Slave is not recognised - how to fix

Posted by schultz - 2014/02/19 12:39

Bonjour Edwin,
I have a JMS environment, and the switch to LIVE did not work correctly (during development, the redirection to a "test." subdomain worked perfectly. Where can I search for misconfigurations? Here is my setting:

Apache Server
Joomla 3.2
Multisites 1.3.25 / 1.3.21 (will update to the latest as soon as everything works).

master defined in DocumentRoot
SlaveTemplate defined
SiteOne defined (based on the slaveTemplate)
SiteTwo defined (based on the slaveTemplate) (still under its own test subdomain, running correctly)

DNS: the www domain points to the DocumentRoot

Could you guide me to the right direction to solve this.

Kind regards
Ruediger

==========

Re: Slave is not recognised - how to fix

Posted by edwin2win - 2014/02/20 13:36

If you are using a subdomain:
- Verify the configuration of your cPanel (or similar admin tool) to check that the subdomain is correctly defined and point to the correct document root directory.
You can use the "hello.php" (see video 7) to help you verifying that you arrive on the correct directory with correct domain (here subdomain).

- When OK, verify that you have the slave site defined in JMS with this subdomain and the same document root.
- Ensure that when you save the slave site definition that you received a succes.
Any error (or red message) will mean that the slave site is not correctly save and therefore, will not be part of the slave sites that must be displayed.
This is the symptom if you have the master website content that is displayed instead of the slave site.

- Also verify that you have spelled the domain or subdomain correctly and when working with httpSSSS, that you have a definition for the https

I hope this will help you

==========

Re: Slave is not recognised - how to fix
Posted by schultz - 2014/02/20 14:00

Thanks for your suggestions.
When I save the slaveConfiguration, I receive an error message "Error writing configuration file", however the file is still saved.
So probably the issue is here somewhere...

when I upload an individual html file to the document root, and browse to this using the slaveSite subdomain, this is successful.
So the DNS seems to be OK.

My "deploy" directory for the slaves is below /multisites/

==========

Re: Slave is not recognised - how to fix
Posted by edwin2win - 2014/02/20 14:03

Error writing mean that the file is probably marked as read only.
So JMS does not overwrite the file that might be present and let you decide if you want to overwrite it or if you prefer to make a backup of the file in case where you have changed parameters from outside (ie. from back-end of the slave site).

So verify the permission of the "configuration.php" file and ensure that you receive a sucessfull save.

==========

Re: Slave is not recognised - how to fix
Posted by schultz - 2014/02/20 14:19

Thanks, the write permissions of configuration.php were wrong.
seems to work now. thanks a lot...

==========

Re: Slave is not recognised - how to fix
Posted by schultz - 2014/02/20 14:42

I now can access the slave site through the correct subdomain (www), however only the startpage is available, all other links produce an
404 category not found
error

any ideas?

==========

Re: Slave is not recognised - how to fix

Posted by schultz - 2014/02/20 15:11

I found it is a SEO issue, so when deactivating SEO in Joomla administration, it works now.
Will have to fix the seo issue anyway...

==========

Re: Slave is not recognised - how to fix

Posted by edwin2win - 2014/02/21 10:59

Thank you for the information that may help other people in finding solution on similar topic.

==========