Broke my site, desperate for help

Posted by ebmedia - 2013/09/04 16:08

I had to change passwords for my mysql users and now I have broken my main website.

Main site
www.xxxxxx.com.au/administrator
Logging in always goes to 500 - An error has occurred.

I'm happy to pay to get this fixed. Please tell me how to fix in future too.

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Re: Broke my site, desperate for help

Posted by edwin2win - 2013/09/05 12:34

If you have change the MySQL user and password you probably have to update your "configuration.php" file manually to reflect this change.

If you want that we have a look on your server, this is possible with our billable support that you can order at
https://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re:Broke my site, desperate for help

Posted by ebmedia - 2013/09/05 16:33

OK, I think it's fine. The configuration file was fine.

For some reason only my user doesn't work, but other ones do, so i'm leaving it at that.

Thanks for the help about where to get paid support :)

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