

## Enquiry!

Posted by jacosky - 2014/10/07 11:37

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Hello Edwin, I like the functionality of your site here(<http://www.mywebsite2win.com>) and I'd like to know which of your product plans I should select that will have me get this kind of functionality - Basic, Medium or Full Edition?

I want to create lots of sites in different categories and then have my clients easily create their website depending on the category and templates under the category they choose.  
Please give me the full details on what I'll need to achieve this.

Best regards!

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## Re: Enquiry!

Posted by jacosky - 2014/10/09 07:37

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It's been almost 2days and I've not gotten a reply on this issue. Is this something we should also expect after purchasing your product?

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## Re: Enquiry!

Posted by edwin2win - 2014/10/14 12:54

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So sorry for the delay in the reply.  
We were buzzy with billable support.

The answer is given in previous post  
</en/forum/28-pre-sales-questions/12228-enquiry>

Concerning the support level, you have the free support via this forum where we answer when we have the time.

You also have billable support that can be ordered at  
[/en/joomla-multisite?page=shop.product\\_details&flypage=flypage\\_multisites.tpl&product\\_id=35&category\\_id=1](/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1)

When proceeding with billable support, we are using Skype for the chat and phone.  
We are also using the [www.teamviewer.com](http://www.teamviewer.com) application to share our desktop during the support session.

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