Server error after I installed component

Posted by BrightFox - 2012/03/27 19:02

Hi Folks,

After 'successfully' installing the jms multisite component I'm unable to use the component, although the joomla system displayed: successfully installed. When selecting components > 'multi sites', 'manage sites', 'templates' or 'tools' I get the following server error:

Server error
The website encountered an error while retrieving http://www.heldervos.com/lifewave/administrator/index.php?option=com_multisites. It may be down for maintenance or configured incorrectly.
Here are some suggestions:
Reload this webpage later.

I'm able to access 'check patches' but that's all.
I have not even been able to start working with the component... so any suggestions?

Joomla version: 2.5.3
Multisite version: 1.2.81

Thanks in advance
BrightFox

==========

Re: Server error after I installed component

Posted by edwin2win - 2012/03/29 16:44

Verify the ownership of the files and folder.
Verify also the permission of the files and folders.

Can you provide a screenshot of the error.

==========

Re: Server error after I installed component

Posted by BrightFox - 2012/03/30 09:48

Here is the screenshot of the page.

==========

Re: Server error after I installed component

Posted by edwin2win - 2012/04/01 10:47

Sorry but I don't see any screenshot

==========

Re: Server error after I installed component

Posted by BrightFox - 2012/04/01 11:05

_____

http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png
http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png
http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png
http://www.jms2win.com/images/fbfiles/images/screenshotJMSmultisite.png Hope its attached now

==========

Re: Server error after I installed component

Posted by edwin2win - 2012/04/01 11:22

_____

Verify if you have a "error_log" file in the /administrator directory and verify if you have a fatal error reported.

I suspect a problem of permission somewhere but I don't know where.

==========