Blank page after installation of JMS 1.2.78

Posted by spectsteve7 - 2012/03/14 13:00

I have installed JMS 1.2.78 with Joomla 1.5.23 :

After installation , and registration we get blank page for following 3 sections:

Manage Sites
Templates
Tools

Rest of the links like Settings, Layout, About us etc are coming up perfectly fine.

php.ini configuration is same as guided in the installation tutorials.

access_logs are reporting Http 200 for pages which are coming up blank.

How can we resolve this blank page issue.

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Re: Blank page after installation of JMS 1.2.78

Posted by spectsteve7 - 2012/03/15 13:07

Tried installing the component on other environment as well and facing same issue.

What is the root cause? How this can be resolved?

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Re: Blank page after installation of JMS 1.2.78

Posted by edwin2win - 2012/03/15 15:09

If you have a blank page, this is the symptom of a PHP fatal error.
So check your "error log" file to get more info on the error.

I suspect that you have a file permission error somewhere.
To know where, you need to read your "error log" file that will give you the info.

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