Slave Site fails to install templates

Posted by arnoldj - 2012/01/28 22:09

I started by having trouble with an 1.7 to 2.5 upgrade then turned to a fresh 2.5 install.

After the fresh install and installing the latest JMS Multisite as well as a few other Mods that would be used I created the templates. The Templates were created just as I had them setup in the 1.7 install. Once the templates were built I created my first slave site.

The installation of the slave site had no issues and after going though the joomla config screens the site was running.

I then logged into the Administration side and went to Extensions -> Extension Manager browsed to the Template file and clicked Upload & Install. After the file is uploaded I end up with a blank page.

I have read on several posts that this is a fatal error in PHP but I can not fine any errors in the error_log files.

I thought it might be the template file so I proceeded to install the same template into the master site with no problems. I only have the problem on the slave site.

Added Note: The Template directory is a Special Copy type in Template.

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Re:Slave Site fails to install templates

Posted by markredmond9 - 2012/01/29 03:18

I am having the exact same problem. I am able to install the template on the master JMS multisite, but when I try and install the template on the slave site, I get a blank white screen. I did a fresh install of 2.5. I did not have this issue with 1.7

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Re:Slave Site fails to install templates

Posted by edwin2win - 2012/01/30 16:07

Try to use the Joomla "discover" function present in the "extension manager".
Perhaps this will allow re-installing the joomla template in the slave site.

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Re:Slave Site fails to install templates

Posted by arnoldj - 2012/01/31 02:01

Template was not found in discovery. This would also not fix having a slave admin install a custom template.

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Re:Slave Site fails to install templates

Posted by edwin2win - 2012/02/02 11:16

So refer the issue to the author of the template.
They probably not have defined the template manifest file correctly as joomla itself is not able to process it.

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Re:Slave Site fails to install templates

Posted by arnoldj - 2012/02/02 13:49

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arnoldj wrote:
I thought it might be the template file so I proceeded to install the same template into the master site with no problems. I only have the problem on the slave site.

Added Note: The Template directory is a Special Copy type in Template.

If the template works fine on the MASTER site how can it be the template. I created this template with the latest version of Artisteer.

Is there no one that can help with this problem? It has been just over 30 days since I purchased this product and the latest version claims to be 2.5 compatible but I have yet been able to get it to function properly or get support that does not try to deflect the issue to something else.

I am now getting frustrated with JMS Multisite and wondering if it was worth the $69 I payed for it.

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Re:Slave Site fails to install templates

Posted by edwin2win - 2012/02/04 11:59

If you want don't have the latest version of JMS, you can download it for free as explained in the FAQ;

http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

If you create the slave site witha special copy of the "/templates" directory and that you are working on joomla 1.7 or 2.5, you have to use the "discover" function present in joomla to make the slave site template be added.

If the joomla discover function does not work, at our knowledge, this is due to wrong definition of the template XML manifest file.

Send us a copy of the "artister" template in the attachement of an email.
So that we could try to reproduce the scenario that you are describing with this template.

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Re:Slave Site fails to install templates
Posted by arnoldj - 2012/02/06 03:24

After installing the latest JSM Multisite version I was able to Discover the templates. However I am still having the issue where installing a new module that might require being installed at both the master and slave site would create.

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Re:Slave Site fails to install templates
Posted by edwin2win - 2012/02/06 16:01

Most of the modules can be install with the JMS tools event when they are not defined because most of the modules does not have their own MySQL tables but use the MySQL tables from the components.

So I suggest that you have a look to install (or define) the modules from the JMS Tool menu.
If it does not work, you can also use the Joomla 1.7 (or 2.5) discover method to try discover the module to re-install in the slave site.

Also verify that the module are correctly installed in the master website.

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Re:Slave Site fails to install templates
Posted by grageot - 2012/02/07 08:41

Hello
I think that is a general problem with framework extensions when sharing with JMS.

I use joomla 2.5 and jms 1.2

In order to share templates between master and slaves I have installed JV Framework (installation zip joint) and Rocket Theme Gantry.
The templates appear correctly in the master site but are absent in the slave sites template manager.

In the master site JMS/tools, JV template and Gantry appears as an extension. I have tried both solutions (installed and uninstalled).

When I want to install JV F or Gantry tthis failed with a message : "impossible to find the extension in master site..."

This is a real bug for template sharing, and the solution is probably in the JMS extension, but I am note

an expert in PHP programming.

Thank for any answer :cheer:

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Re:Slave Site fails to install templates

Posted by grageot - 2012/02/07 11:15

GOOD NEWS :woohoo: templates appears in my templates manager !!!
Previously I had not discovered the "discovery mode" in Extension manager.
I have found the procedure in another post .
I have installed the new "gantry templates" with the discovery mode. And it works
I am happy, thanks for all posters :lol:

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Re:Slave Site fails to install templates

Posted by edwin2win - 2012/02/08 19:19

Congratulation and I am glad to see that this forum knowledge base finally help you.

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