Problem with backups and restoring jms-based web.

Posted by jeanmariefavre - 2011/11/16 14:07

Hi,

I've got problem with restoring with akeeba backup websites created with jms. I guess that I'm not the only one because akeeba backup is an extreemely popular component. I didn't found information about this incompatibilities so I post this message as other jms users may found that their backups cannot be restored safely.

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here is the problem

The backup contains everything, the master as well as the slave as they are in the standard multisites/ directory

First the configuration.php created by akeeba backup is unwritable. This is easy to change though.

The problem also is that the jms links are absolute (if I'm not wrong) and that it is not possible therefore to restore the web site to another place (another host provider for instance which typically no not have the same path).

Also, if one try to restore it on the same machine ut in a different place (for instance to create a copy), then this a total big mess as the absolute links point to the other site and one got no message at all. In fact one is working on the original web site without knowing that.

What is even worse is that the database used is also the original one because the slave websites that inherit the master database ("Parameters that come from standard Joomla configuration") seems to refer to the original configuration.php

What does that means? Simply that if one create a backup and try to restory it the website will be totally messed up. This is a bit frightening to see that there is no explict advertisment for that. Or may be I missed it ;-)

Yes I read the FAQ "Manual JMS Multisite backup/restore procedure. But I saw no reference to other solutions and I do not understand how people that do not have ssh access are supposed to do. It is really important to see from the very beginning how to create/restore web sites.

Thanks to any information on how to solve the problem

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Re: Problem with backups and restoring jms-based web.

Posted by edwin2win - 2011/11/16 17:17

As you will read in this forum several times, we have mentioned that we do not trust the akeeba backup and that they do not provide accurate backup.
This is the reason why we have provided a procedure in the FAQ to perform an accurate backup.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-268

If you have any issue with akeeba backup report the issue to akeeba.

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Re: Problem with backups and restoring jms-based web.

Posted by jeanmariefavre - 2011/11/16 19:13

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Well your answer to my first question is clear ;-) JMS and akeeba backup are not compatible.

Anway, wrt the second question: How can we backup a website without access to ssh? I mean akeeba backup do the job as it does not follow symbolic links. But what is the solution suggested for those who do not have shell because of their provider?

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Re: Problem with backups and restoring jms-based web.

Posted by edwin2win - 2011/11/18 10:53

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I don' said that Akeeba is not compatible.
I just said that we never succeeded to use it to have a backup that can be restored.
As the Zip or internal Akeeba format can event not be "unizipped" (file corupted) we never be able to see if the backup is correctly done.

If you don't have access to the SSH, perhaps you could write a shell script that you will add on your server by FTP and that you could run from a cron.

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Re: Problem with backups and restoring jms-based web.

Posted by joekker - 2012/01/07 23:36

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Dear Edwin,

I guess if I use CPanel's tar compressing option for the files, it is as good as SSH commands. Am I right?

Regards

Jozsef

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Re: Problem with backups and restoring jms-based web.

Posted by edwin2win - 2012/01/09 09:51

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Yes you can try using the cPanel file manager and its compression.

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Re: Problem with backups and restoring jms-based web.

Posted by j0wnathan - 2013/04/20 12:19

Does this mean that if you create an akeeba backup and you restore it at the exact same place, you won't experience problems except the unwritable configuration.php file?

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Re: Problem with backups and restoring jms-based web.

Posted by edwin2win - 2013/04/20 18:15

Concerning Akeeba Backup, personnaly I was never able to use it sucessfully but I have few customer that use it with success.

If you want to use a backup, you can also use our free download shell script that perform a native backup with linux and MySQL.

Sorry but as I never had success with Akeeba backup, I can not advise you on this extension. Just test it yourself and perhaps you will get succes. That never been my case.

Verify your backup once it is created because in my case, I never been able to restore with success in despite that Akeeba report backup successfully.

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