Joomailer templates error

Posted by marcelbonfim - 2011/10/31 20:24

The Joomailer newsletter component (mailchimp integration) v1.7.2 is not working properly on Multisite 1.2.68.
When you edit either an email templates or an archived campaign the alterations are made on all other websites (including the master).
I saw on http://jms2win.com/en/faq/patches-definition-v12x that the patch for this component was already released, when I go to the patches administration area on the multisite component it does not show any joomlailer file.
What should the problem be?

Regards

==========

Re: Joomailer templates error

Posted by edwin2win - 2011/11/02 13:10

Perhaps this version 1.7.2 changed things that need to be reviewed.
Can you send me this version in the attachement of an email for a new review.
See the "contact us" for the email.
http://www.jms2win.com/en/contact

==========

Re: Joomailer templates error

Posted by edwin2win - 2011/11/04 10:04

I checked this extension and the following scenario that you gave me.

The procedure used:
- access the component's control panel, click on Email Templates on the upper right corner. select one of the templates of the list, edit it, save it.
- go to a child website and make the same procedure.
- go back to the main website and look for the changes you made on the child.

This scenario consists in editing the "email templates" files that are located in the components "administrator/components/com_joomailermailchimpintegration/templates" directory.
So this is absolutelly normal that the JooMailer template are the same between the website as they are saved in directories on the disk.

So there is no bug and this is the way that this Joomailer is working.
As they does not provide any settings or configuration to change the location of their template directory, you can not have specific joomailer templates. They are shared for all the websites.

Up to you to save the templates with a specific name for each websites.

==========