Unable to decompress data while upgrading to Patch

Posted by canadareic - 2011/02/21 09:50

Hello I have challenges to install newest Joomla Multi Sites version: 1.2.47 (Latest available: 1.2.46)

Doesn't matter what I do always getting error while checking patches

Unable to decompress data
Error while deploying the patches update

I verified server setting and gzip is working and installed correctly.
Folders rights are 755

What other can be wrong?

Thank you

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Re: Unable to decompress data while upgrading to Patch

Posted by edwin2win - 2011/02/22 12:34

Perhaps the data are corrupted during the transfert.

You always have the alternate solution to get the latest version of the whole product like explained in the faq.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122
There is also a video
http://tutorial.jms2win.com/joomla/multisite-12x/getlatestversion/index.html
and a PDF
http://www.jms2win.com/en/documentation/doc_download/20-how-to-get-the-latest-version
that show how to proceed.

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Re:Unable to decompress data while upgrading to Patch

Posted by canadareic - 2011/02/23 07:02

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what if I done all and above before you even referred to?

Unfortunately without success? and redownloaded couple times your software by using diferent computers

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Re:Unable to decompress data while upgrading to Patch

Posted by edwin2win - 2011/02/24 14:29

If you have followed the procedure to get the latest version, did you tried to unzip the file on your PC and does the Zip is corrupted ?

If you can unzip it with sucees, the problem is not the package itself but something else that you didn't described.

Perhaps this is a problem on your PHP environment that is not able to unzip the
package that you upload.

In this case, try installing the package from a directory.
We have recently added a video in the tutorial that show how to install from a directory.
http://tutorial.jms2win.com/joomla/multisite-12x/cpanel/install-from-directory

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Re:Unable to decompress data while upgrading to Patch

Posted by canadareic - 2011/02/27 22:39

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thank you managed to install

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