Unable to create alias

Posted by gonetwork - 2010/11/04 18:50

---

error: Unable to create the alias. Perhaps it is already used by another website.

This is not the case... we are not using this alias on any other slave.

The multisite does create the multisite folder and in the master slave folder (sub-domain).

How we are using MULTISITES:
We have created a slave site and then we are creating new slave site based on the template of the original slave.

Each time we save, all the the settings are correct. We just get this error, yet when we check the config file, it does show the alias. Yet we continue to get this error

Joomla: 1.5.20
Unix Symbolic Links: Allowed
MySQL Version: 5.0.77 Sharing supported
CPANEL: INTERWORX

Joomla Multi Sites version: 1.2.41 (Latest available: 1.2.41)
Patches definition version: 1.2.47 (Latest available: 1.2.47)

==========

Re: Unable to create alias

Posted by edwin2win - 2010/11/04 19:12

The site alias parameter is a field where you have to give a full path where you want to create the alias.

This mean that the path that you provided already exists.

If you have not specified the full path, it is created in the current directory (probably the /administror) directory.

The site alias could be something like {root}/{site_id} to ensure that the alias is created in the root directory of your website.

==========

Re: Unable to create alias

Posted by gonetwork - 2010/11/04 20:01

I have given it a full path to where I wanted to create the alias in the html folder
http://www.xxxxx.com/multisites/{site_id}

In the templates folder I have:
/chroot/home/XXXXUSER/XXXDOMAINXXX.com/html/subdomain/{site_id}

And the folders are being created there in the subdomain/{site_id} folder. And the multisites/{site_id} folder is being created.

And in the config for the new slave the alias is there. But the error on the dashboard of the managed sites page still reports: Unable to create the alias. Perhaps it is already used by another website.

It also appears that when I attempt to change the alias it does not appear to change in the green type above the text form for the Alias.

THank you so much for responding quickly

==========

Re: Unable to create alias
Posted by edwin2win - 2010/11/05 00:20

_____

To put the alias corresponding to the URL www.xxxxx.com/multisites/{site_id}
the alias field = {root}/{site_id}

If you are trying create an alias that already exists, this is normal.
Review again the parameters.
I have given you the value to enter.

==========

Re: Unable to create alias
Posted by gonetwork - 2010/11/05 00:21

_____

Thank you, I will try this.

==========

Re: Unable to create alias
Posted by gonetwork - 2010/11/05 00:41

_____

That worked to stop the alias problem. However, now we get this error:
Unable to create the symbolic link -> .

==========

Re: Unable to create alias
Posted by gonetwork - 2010/11/05 00:58

_____

This also creates another folder in the main html instead of under the subdomain folder. If we do this we will have a folder in the subdomain, multisites and in the main html folders. This was not the case prior to the recent update.

==========

Re: Unable to create alias

Posted by edwin2win - 2010/11/05 14:06

_____

I don't know all your parameters but this is absolutely normal to have a directory in /multisites/{site_id} as this is the place where JMS Multisites save its configuration.

The alias field allow to create a Symbolic Link in the full path that you provide that point to the deploy folder.

So by definition, you have 2 or event 3 directories created.
One in /multisites/{site_id} when JMS Multisites save its own data
One in the deploy folder
One Symbolic Link that ponit to the deploy folder.

So everything is normal.
If you don't want to have a link between alias and deploy folder, don't use the alias and provide correct value in the deploy folder.

==========