

Backend Access Problem after Migration on a Plesk

Posted by epanda - 2010/06/16 11:43

I'm trying to migrate a multisite from www.aaaa.com to test.bbbb.com (temp domain alias for test) :

- I make a joomlapack of www.aaaa.com
- Reinstall on test.bbbb.com
- update the configuration.php, config_multisites.php, config_templates with the new values of folders and domains.

The master site works in frontend but i can't access to the control panel. When i try some login/password on test.bbbb.com i'm always redirected at the login page of the administrator.

Some others informations :

- login works @ frontend
- there is no sef active

Thanks for precious help. :(

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Re: Backend Access Problem after Migration on a Plesk

Posted by edwin2win - 2010/06/16 21:55

As you could read several times in this forum, JoomlaPack does NOT perform accurated backup. So this is normal that the restore does not provide you the expected result.

If you are using Symbolic Link or sharing MySQL Table, you have to restore them correctly and not restore physical content.

Concerning the slave site, if you have deployed them into a specific directory that is not inside "/multisites" directory, you can rebuild all the symbolic links with "open/res-save" of slave site. This will rebuild the links in your new environment.

When you restore a DB, you have to check that you really rebuild the links and not create physical table.

If you want that we help you to backup/restore your website, we have a billable support that you can order at

http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re: Backend Access Problem after Migration on a Plesk

Posted by epanda - 2010/06/24 11:38

I know that Joomlapack can't restore symlinks of slave site but the restoration of the files and the

database seems to be good.... the sharing mysql table is present with "views" and not "myisam" and the "views" works.

I don't restore the symlinks of my slave site that is not inside "/multisites" but a folder "/slave". But for the moment i just want to acces to the control panel of my master site and i can't login. I'm always redirected to admin login page without error. I see some debug class in the jms code. Is there a way to activate a debug mode in jms (without backend access) ?

Thanks for your precious help.

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Re: Backend Access Problem after Migration on a Plesk

Posted by edwin2win - 2010/06/24 13:22

If you are using a Joomla 1.5.16, 17 or 18, see the Joomla bug tracker that explain some cases where you are always coming back to the "login" form.

Edit the source /libraries/joomla/application/application.php and discard a fix introduced by joomla in 1.5.16

Put the session lines 530 in comment

```
/*
    $session = &JFactory::getSession();

    // we fork the session to prevent session fixation issues
    $session->fork();
    $this->_createSession($session->getId());
*/
```

See Joomla bug tracker

http://joomlacode.org/gf/project/joomla/tracker/?action=TrackerItemEdit&tracker_item_id=20221

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Re: Backend Access Problem after Migration on a Plesk

Posted by epanda - 2010/07/05 15:05

I'm using Joomla 1.5.14. I have try several things but no result... just getting crazy !

I must use your billage support.

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Re:Backend Access Problem after Migration on a Plesk

Posted by IEDadmin1 - 2011/03/29 17:01

Hello,

I am having similar issues after migrating to a Cloud Server.

Sessions are being saved in the Joomla db and to my browser, but I still cannot access the backend. Also, on the front end I cannot access the site with the CB login module, only with the default Joomla login module. This seems strange to me since the back-end does not work.

I have these lines in my application.php file when patched:

```
//_jms2win_begin v1.2.54    _jms2win_fix_j1_5_22_
// remove the code introduced in Joomla 1.5.16 and higher to accept Single Sign-In
//_jms2win_end
/*_jms2win_undo
    $session = &JFactory::getSession();

    // we fork the session to prevent session fixation issues
    $session->fork();
    $this->_createSession($session->getId());
    _jms2win_undo */
```

If I uninstall the JMS patches, all log-ins work just fine.

One thing might be hampering this, I have yet to move DNS to the new site.

About how I copied:

I used terminal scp and rsync to move my files directly from one server to the other, including all system users, home dirs, mail, etc. I copied all relevant httpd.config, mysql, and php.ini settings.

The server is a RH 5 install.

Linux IEDmain 2.6.18-194.32.1.el5xen #1 SMP Mon Dec 20 11:01:33 EST 2010 x86_64

Database Version: 5.1.55-ius

Database Collation: utf8_general_ci

PHP Version: 5.2.17

Web Server: Apache

Web Server to PHP interface: apache2handler

Joomla! Version: Joomla! 1.5.22 Stable 04-November-2010 18:00 GMT

Please assist!

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Re:Backend Access Problem after Migration on a Plesk

Posted by IEDadmin1 - 2011/03/29 20:31

Maybe it has to do with this?

```
if( !defined( 'MULTISITES_MASTER_COOKIE_DOMAINS' ) ) {
    define( 'MULTISITES_MASTER_COOKIE_DOMAINS',
'.iedtexas.org|dev.sa-mbec.org|sa-mbec.org|www.sa-mbec.org|sustainabletx.org|www.sustainabletx.org|
sustainable-texas.org|www.sustainable-texas.org|swtaac.org|www.swtaac.org|txsbdc.org|www.txsbdc.org|
g|texasruralchallenge.org|www.texasruralchallenge.org|rbp.txsbdc.org|sasbdc.org|www.sasbdc.org|sasb
dc.txsbdc.org|sasbdc.org|www.sasbdc.org|sasbdc.txsbdc.org|crc.txsbdc.org|www.crc.txsbdc.org|gosdaa.
```

```
org|www.gosdaa.org');  
}
```

Is it because the cookies are being set where the DNS of the sites is on a different server? If so, then why would this affect the back end?

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Re:Backend Access Problem after Migration on a Plesk

Posted by IEDadmin1 - 2011/03/29 21:40

I don't mean to be a pain but this is pretty critical. I have been dealing with this issue all weekend and today. Does anyone have answers about this?

I really need to move my sites as soon as possible.

thank you!

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Re:Backend Access Problem after Migration on a Plesk

Posted by edwin2win - 2011/03/30 14:58

In Joomla 1.5.16 and higher, Joomla has introduced a bug when trying to increase the security. This is reported by Joomla bug tracker and never solved by Joomla.

The patch that JMS install consists in the rollback to the code present in Joomla 1.5.15 and also present in Joomla 1.6.x.

So you can not restore the code provided in Joomla 1.5.16 or higher that cause problem to login when you also want to share the users.

The problem that you may encounter is that you are trying to login in a website that share the users and you are not a valid domain name.

Here it seems that you can only login in the master from the domains that finish by ".iedtexas.org"

If you are not login in this domain, this is normal that the session is not saved and that you can not login.

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