MultiSites & HWDvideoshare errors after upgrade

Posted by kaliya - 2009/12/23 09:54

Dear Edwin,

I have just upgarded to:

Joomla Multi Sites version: 1.2.15 (Latest available: 1.2.15)
Patches definition version: 1.2.21 (Latest available: 1.2.21)

After this my salve JMS backend is showing up almost balnk - see attached image.

Also, my HWDvideoshare has been upgraded to the latest version:

hwdVideoShare 2.1.5 Revision 177 Alpha (see attached component)

After the upgrade there are the following errors in HWDvideoshare:

Error 1:

Automatic Conversions
Automatically Convert Videos
Method 1 This method does not work on your server.
Method 2 This method does not work on your server.
Method 3 This method does not work on your server.

(Background execution worked before upgrade)

Error 2:

Retriving Video Length
Could not load ffmpeg-php extension. Using fallback method.
ERROR: Could not determine video duration

Error 3:

Generating Static Thumbnail
ERROR: Thumbnail image could not be generated.
FFMPEG INPUT
/usr/bin/ffmpeg -i /var/www/web2/web/multisites/yctv/hwdvideos/uploads/k5x40krbupgfs3.flv -ss 0:00:01 -t 00:00:01 -s 132x74 -r 1 -f image2 /var/www/web2/web/multisites/yctv/hwdvideos/thumbs/temp_k5x40krbupgfs3.jpg -y

(Thumbs could be created before upgrading)

Error 4:

Injecting Meta Data
ERROR: Could Not Execute FLVTOOL2
FLVTOOL2 INPUT

/usr/bin/flvtool2 -U /var/www/web2/web/multisites/yctv/hwdvideos/uploads/k5x40krbupgfs3.flv

(FLVTOOL2 has been installed)

I hope that it may somehow be possible to resolve these errors, as I cannot make my setup work without your great component and becasue HWDvideo is the only component covering our broadcasting needs.

I thank you very much in advance -

Best regards,
Sara

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Re:MultiSites & HWDvideoshare errors after upgrade

Posted by edwin2win - 2009/12/23 14:49

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Can you tell us which was the previous version you have used (before the upgrade).
Can you also have a look if you have an error log in which you would have an error message with the source file name and line number that is responsible of the error.

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