Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/09/30 14:18

MultiSites should be compatible with Zoo?

When I install Zoo 2.4.16 Inluding all Apps and Tools, I get blank pages in all my slave sites. Why is that?

Thanks

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/01 11:27

Blank page is the symptom of a PHP Fatal Error somewhere.
So check your "error log" to get more info on the Fatal Error.
In general this give you the source and line where there is a fatal error.

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/10/04 16:44

Hi,

This is what I found in error log

PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in /home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in

/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138
PHP Fatal error: Class 'systemHelper' not found in
/home/autoviih/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/05 17:21

So edit the file at this location and read it to discover what mean the line 138 and which class does not exists.

If you want that we have a look in this source, please send us the zoo extension in the attachement of an email.
See the "contact us" for the email address.
http://www.jms2win.com/en/contact

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by jari646 - 2011/10/06 19:46

Hi,

I have contacted Zoo support and they have looked the problem in my website. After they look it, the response was this:

well, there is a problem that is not easy to fix. ZOO actually makes sure that you don't get out of your Joomla root dir. I am uncertain as to how the Multisite extension works exactly, but I guess it is setting the Joomla root directory and thereby confuses the ZOO. But it seems other components like com_extplorer are having troube there too.

Have you tried to install ZOO on the slave site again?

Is there way to solve this, or do I just have to forget this? What is your opinion?

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by Redes Asociadas - 2011/10/15 03:33

_____

I have the same problem. Until this issue is resolved I can not access my sites administration slaves because I get a blank page with this error ".../ components / com_zoo / framework / classes / app.php on line 138 ". Please give us a solution soon. The Zoo component is as important as Win2Win for our work. We can not go on with this problem without sacrificing one of the two components. Please.

==========

Re: Zoo 2.4.16 Inluding all Apps and Tools

Posted by edwin2win - 2011/10/18 11:07

_____

The JPATH_ROOT directory is correct but if an extension is using the PHP dirname(__FILE__) to recompute an simulate the JPATH_ROOT then they may have problems when a file is located in a Symbolic Link directory. In this case, the system return the physical path and not the symbolic link path.

If Zoo use all the time the JPATH_ROOT, this should not be a problem and it is garantee that you are located in the Joomla root direction either from a symbolic link path or a physical path depending the apache document root directory.

Here Zoo, didn't give any detailed information on the source and line of code that would have a problem in Zoo.
If you can get more info on the peace of code in Zoo that cause the problem, please post the info.

==========