New Community Builder User Profile Field Mapping

Posted by earthknowledge - 2011/07/25 22:20

Hello,

We are experiencing a very similar issue as the user in this thread
http://www.jms2win.com/forum?id=2510&catid=25&func=fb_pdf

It seems that any Community Builder user profile fields that are added to our our slave site user profile after deployment are configured to connect to the incorrect _comprofiler table under the 'slave' db table prefix as opposed to the 'master' db table prefix as they should. We are sharing both community builder tables and users (exactly as the user above describes).

Error:
moscomprofiler::store failed: Unknown column 'cb_newcontactfield' in 'field list' SQL=UPDATE `tblAZCI_comprofiler` SET `user_id`=42,`firstname`='Admin',`lastname`='User',`hits`='0',`message_last_sent`='0000-00-00 00:00:00',`message_number_sent`='0',`avatarapproved`='1',`approved`=1,`confirmed`=1,`registeripaddr`='',`cbactivation`='',`banned`='0',`acceptedterms`='0',`lastupdatedate`='2011-07-25 16:17:49',`website`='',`location`='',`occupation`='',`interests`='',`company`='',`address`='',`city`='',`state`='AZ',`zipcode`='',`country`='',`phone`='',`fax`='',`cb_misc`='',`cb_miscpostazcislave`='1',`cb_newcontactfield`='' WHERE id='42'

Additionally we encounter a similar issue when attempting to add user profile fields to Community Builder from within the slave site back end admin interface:

Error:
moscomprofilerFields::store failed: CBSQLupgrader::changeColumn (ADD) of Table #__comprofiler Column cb_newcontactfield failed with SQL error: 'db375493331.tblAZCI_comprofiler' is not BASE TABLE SQL=ALTER TABLE `tblAZCI_comprofiler`n ADD `cb_newcontactfield` varchar(255) DEFAULT NULL 'db375493331.tblAZCI_comprofiler' is not BASE TABLE SQL=ALTER TABLE `tblAZCI_comprofiler`n ADD `cb_newcontactfield` varchar(255) DEFAULT NULL

We have checked the Joomla file/folder permissions and cannot seem to get around this issue. Changing file permissions seems to be what solved the issue for the user above but we are unclear on specifically what folders/files needed the permission changes and what steps were taken after changing such permissions to resolve their issue (did the issue resolve itself at that point? or did they have to create a new slave site with the permissions changed?)

Thanks,

John

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Re: New Community Builder User Profile Field Mapping

Posted by edwin2win - 2011/07/27 09:08

When you share an extension, MySQL create a snapshot of the fields that are used between the tables. Therefore, if you add fields in the website where the table are physically created, then you have to "uninstall" the CB in the website where it is shared and re-share the CB to let MySQL.

When an extension is shared, its content is in the website where the physical tables are created.
So you can uninstall the "shared extension" and re-share it to let MySQL rebuild the snapshot of the table layout.

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Re: New Community Builder User Profile Field Mapping

Posted by earthknowledge - 2011/07/27 20:47

Hello,

Thank you very much for the reply. When we follow your instructions and run an uninstall of the slave site "comprofiler" component for a slave site using JMS Multisites Tools menu our entire Joomla MySQL database gets erased. This includes all master and slave tables; there are literally no tables left in the database requiring us to have to completely restore from .sql backup. Is there any way around this behavior so that we can safely uninstall re-install comprofiler for a slave site as described?

**Update
We are using Joomla 1.7 when encountering this loss of database when uninstalling a shared component from within MultiSites. This does not seem to be occurring when we follow your instructions using Joomla 1.5 and re-sharing does indeed enable the new profile fields within the slave site.

Can you let us know if this is a known issue with Joomla 1.6, 1.7?

Thanks Again,

John

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Re: New Community Builder User Profile Field Mapping

Posted by edwin2win - 2011/07/29 18:08

I don't know what you did but if you have verified that the extension is effectivelly a link, it should only remove the link and not the data.
What you described is that you have uninstall the website where the data are physically stored and not the one where you have the link.

I will retest that with Joomla 1.7.
As joomla never provide any ascending compatibility and that their version number do not reflect that they are compatible with earlier version, perhaps that joomla changed something that affect that. I will restest it.
Understand that retest everything at each release of Joomla take a lot of time and we just need time.

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Re: New Community Builder User Profile Field Mapping
Posted by earthknowledge - 2011/07/29 21:13

Hello,

Thanks again for the reply. We followed these steps:

From master site, navigate to Multisites->Tools
Choose slave site to uninstall linked comprofiler from
Execute removal of comprofiler from slave site

Upon execution of action the website disappears and all database tables are deleted. I have attached a PDF containing screenshots of each step.

Thanks Again,

John

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Re: New Community Builder User Profile Field Mapping
Posted by earthknowledge - 2011/07/29 21:15

Received an error attaching a PDF to the last message ... this is accessible here:
Screenshots PDF

Thanks!

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Re: New Community Builder User Profile Field Mapping
Posted by edwin2win - 2011/07/31 17:08

Which is the question ?
Your PDF show screenshot with PHPMyAdmin with Joomla 1.7 and provide an error on session table that does not exists.

In addition, you didn't provide the JMS version number that you are using.

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Re: New Community Builder User Profile Field Mapping
Posted by earthknowledge - 2011/08/01 19:37

Hello,

The screenshots that I provided were to show the steps that I took following your instructions to uninstall the slave site's comprofiler extension and how this is causing our entire database to be deleted.

Your prior response states "What you described is that you have uninstall the website where the data are physically stored and not the one where you have the link." In turn I listed the specific steps I took as well as provide a screenshot at each step along the way. I am not attempting to uninstall the website where the data are stored, instead I simply am trying to uninstall the comprofiler extension from the slave site using so that I can reinstall after adding additional Community Builder profile fields to the master site. Unfortunately when taking these steps our database is somehow being completely erased. My apologies for any confusion my screenshots caused and thank you very much for your responsiveness to this thread.

Thanks Again,

John

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Re: New Community Builder User Profile Field Mapping

Posted by earthknowledge - 2011/08/03 19:20

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Hello,

I forgot to include our MultiSites version in my last reply; we are running Version 1.2.60 (the latest available download.

Thanks,

John

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Re: New Community Builder User Profile Field Mapping

Posted by earthknowledge - 2011/08/03 20:34

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Update:

Community Builder 1.7 stable was released on August 1st. I created another Joomla instance to test the MultiSites 1.2.60 & Community Builder 1.7 issue within Joomla 1.7.

Uninstalling the comprofiler extension from the slave site with the intention of reinstalling this extension after updating profile fields is still causing us to lose all database tables (this is the same as the original issue). I figured this was worth a shot with fresh, stable versions of just these two extensions but the issue remains.

Thanks Again,

John

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Re: New Community Builder User Profile Field Mapping
Posted by edwin2win - 2011/08/04 13:33

Send us the "CB 1.7" in the attachement of an email for review.
See the "contact us" menu for the email address
http://www.jms2win.com/en/contact

If you want that we have a look on your server, this is also possible with our billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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Re: New Community Builder User Profile Field Mapping
Posted by edwin2win - 2011/08/07 11:03

I confirm that I am now able to reproduce the issue relative to the delete all table.
So now I can work on it and solve it.

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Re: New Community Builder User Profile Field Mapping
Posted by edwin2win - 2011/08/07 14:58

I have finally found the reason that is due to a change done in Joomla 1.7.
We have reported the bug to Joomla to ask them fix the call to a routine that does not anymore return anymore table name with prefix replaced.

http://joomlacode.org/gf/project/joomla/tracker/?action=TrackerItemEdit&tracker_id=8103&tracker_item_id=26596

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Re: New Community Builder User Profile Field Mapping
Posted by earthknowledge - 2011/08/08 19:34

Hello,

We have applied the patch from the joomlacode.org website and can confirm that this has indeed resolved the issue and we can successfully update and re-share comprofiler with our slave site. It looks like Joomla will be fixing this in the Joomla 1.7.1 release.

Thanks again for your great help with this!

-John

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