Jomsocial 2.2

Posted by ZeusMM - 2011/04/11 16:14

Hi guys

When I installed Jomsocial 2.2 on my multisite config the system gave "500" errors on the community page. None of the slave sites would be installed either via install or mirror from master. All websites were completely dead...

I reinstalled the Version 2.0.6 and thankfully everything returned to normal.

Can you check the version out and let me know if the latest version is compatible...

Thanks (I've attached the installation zip)

Kind regards

Andi http://www.jms2win.com/images/fbfiles/images/capture.jpg

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Re: Jomsocial 2.2

Posted by edwin2win - 2011/04/12 17:35

I have correctly received the zip with your version of JomSocial 2.2.

Based on your screenshot, I would like to know if this problem occurs with a website that share JomSocial or on a website that has physically its own JomSocial.

Based on what I see, I suspect that you are sharing the JomSocial and this is the slave site that share the JomSocial that would have the error.
If this is correct, I suspect that JomSocial changed the layout of a table in the DB and add new fields.
The MySQL error mentioned a column that is not present.
If you shared the JomSocial, uninstall JomSocial and re-share it with the Jms Tool menu.

MySQL (not Jms Multi Sites) save a snapshot of the columns present in the table when it perform a link between tables. When the layout is modified, you have to delete the link and rebuild it to have the new columns defined.

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Re:Jomsocial 2.2

Posted by rockyroads - 2011/04/17 00:52

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i also have problems to share my jomsocial 2.2 version.
 can you help me?
 i still have a block off 1h to help me open.

so let me know what info you need to work on this isseu.
greetings

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Re:Jomsocial 2.2

Posted by edwin2win - 2011/04/17 16:08

I have received the JomSocial 2.2 to check.
It is in my queue and not yet analyzed it.
So I don't know yet.

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Re:Jomsocial 2.2

Posted by NicholasJohn16 - 2011/04/29 23:14

After upgrading to JomSocial 2.2 on my main site, I got a very similar error to what was posted above. So I uninstalled the JomSocial component via the Multi Site Tools, but now when I try to share or even install it back into the slave site, nothing happens. Only a red x shows in the status column after I execute it.

Any ideas as to what could be causing the action to fail or how I can find out what's causing the problem?

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Re:Jomsocial 2.2

Posted by edwin2win - 2011/05/01 12:27

Red cross mean that the extension name is not defined in Jms Multi Sites.
Check the name that you have in the tooltip over the JomSocial.
Theorically, you should have "com_community" as extension name.

If this is not the "com_community" name, this may explain why you have a red X.
In the 2.2.0 that we rechecked recently, this is still "com_community".

If you have a newer version, please send us this version in the attachement of an email.

If this is the same version, try to add a screenshot with the tooltip displayed when you have the cursor over the "JomSocial" component.
Just to let us see what you have.

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Re:Jomsocial 2.2

Posted by NicholasJohn16 - 2011/05/03 19:11

When I go into the Website Tools, there is the 'COM_COMMUNITY' option. It has a green square with a plus sign.

http://www.jms2win.com/images/fbfiles/images/component.png

Whenever I choose, install extension or share installation, then click execute, it'll go to the Execute actions page, but that status will be a red X.

http://www.jms2win.com/images/fbfiles/images/status.png

I can't figure out what's causing the problem. I have JomSocial 2.2.1 installed.

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Re:Jomsocial 2.2

Posted by edwin2win - 2011/05/04 11:18

Did you get an error message displayed when you click execute ?
Would you please send me the 2.2.1 version in the attachement of an email.
I crosschecked the 2.2.0 and I don't know if there is something new in 2.2.1.
See contact us for the email address.
http://www.jms2win.com/en/contact

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Re:Jomsocial 2.2

Posted by NicholasJohn16 - 2011/05/07 08:36

Nope, no error. I'll send you a copy.

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Re:Jomsocial 2.2

Posted by NicholasJohn16 - 2011/05/11 05:43

Copy was sent a few days ago. Any progress?

Thanks.

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Re:Jomsocial 2.2

Posted by edwin2win - 2011/05/11 18:23

Sorry for the delay but I still not yet had the time to have a look on it.

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Re:Jomsocial 2.2
Posted by NicholasJohn16 - 2011/06/03 02:32

Any progress on this?

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Re:Jomsocial 2.2
Posted by edwin2win - 2011/06/03 16:30

No.

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Re:Jomsocial 2.2
Posted by NicholasJohn16 - 2011/07/20 10:11

Will the new update fix this issue?

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Re:Jomsocial 2.2
Posted by edwin2win - 2011/07/21 16:52

Yes, I think

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Re:Jomsocial 2.2
Posted by sinaptec - 2011/11/23 10:14

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is it solved the problem with JS 2.2?
Jomsicial 2.4 is coming out and i would like to know if i can do the upgrade to 2.2 with no issues, thanks

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Re:Jomsocial 2.2

Posted by edwin2win - 2011/11/23 14:36

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As we didn't yet received any post concerning an issue with JS upgrade, I can not tell you. We can just suppose this is OK.

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