New Slave site doesnt install joomla

Posted by Phizy - 2011/12/28 11:37

Hye there..

i'm trying to use this wonderful plugin..
how ever, in the video tutorial, after creates a slave site, and go to the site, it is automaticly prompts the joomla installation page.

but when i did on my site, it only create the site, but no installation. i tried putting a joomla folder in there and installs..but at the end, the installation asks me to delete the installation folder. i think the installation is needed for the future new sites installations right?

i'm doin this on a localhost 1st, then i'll akeeba-backup it and install it on the live site.

please advice..thank you!

p/s i also notice that when i put the joomla folder and installs, there's no symbolic linking..or is it like that for localhosts?

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Re: New Slave site doesnt install joomla

Posted by edwin2win - 2011/12/29 11:33

First verify that you have correctly installed the patches.

If you have a joomla prompt that ask you to delete the "installation" directory, this probably mean that you are not have JMS installed correctly or that you have installed a joomla in the slave site directory.

Normally, you should have Symbolic Link created in the "deployed folder" and you don't have to install anything.
You should let JMS install the things for you.

Concerning Akeeba backup we never succeeded to use this extension to perform a correct backup / restore. It always failed.

See our FAQ for the manual backup / restore procedure.
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-268

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Re: New Slave site doesnt install joomla

Posted by Phizy - 2011/12/30 03:49

Thank you for replying..

when i tried updating the patches.. it always failed

> Error during installation of the file "libraries/joomla/session/session.php"
>
> One or more backup file is missing. The original file(s) can not be restored.

ok..my issue is this..

i'm installing this component inside a master site.. let's say www.master.com
i want to install a slave site that becomes the master of future slave site..
so i'm using
Site id : masterslave
List of domain names :{site_url}/multisites/{site_id}
deploy directory : {site_dir}

that should make a directory of www.master.com/multisites/masterslave right?

the thing is, when i open the url, it shows
"No configuration file found and no installation code available. Exiting..."
wasn't it suppose to get me to the joomla installation page? for me to install joomla with another database?

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Re: New Slave site doesnt install joomla

Posted by edwin2win - 2011/12/30 12:16

You have first to install the patches correctly.
As long as the JMS patches are not installed, you don't have JMS working and try creating slave site will always fail.

Perhaps you have a problem of permission to update the session.php file.
Which version of joomla do you use ?

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Re: New Slave site doesnt install joomla

Posted by webgobe - 2012/01/11 17:54

I have the same problem. I installed the latest version of the component on an existing Joomla site (Joomla 1.5.25), then applied the patches - which seems to be correctly added - and registered the component, which is also gone fine. In the component I see that registration went okay, have latest version of everything, component is registered, Symlinks are working.
Then created a subdomain, called handbook, and pointed the subdomain to the correct directory.
Checked and double-checked, domain is added properly an points where should.
Then added the new slave site, as described in the tutorial.
All went okay. And when I visited the new site - surprise- nothing happened.

I searched your forum, I watched the videos, checked and double-checked (BTW, I am the maintainer of joomla-tips.org, so I know a couple of things about Joomla, hosting and stuff like that) but no chances.
Here's the slave site: http://handbook.ricadvst.leftbrain.net
and here's the master: http://ricadvst.leftbrain.net
I even installed the hello.php in the slave, just to be sure.
Any help would be appreciated, this is a part of a big project, and I'm on a tight schedule!

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Re: New Slave site doesnt install joomla

Posted by edwin2win - 2012/01/12 16:18

Start to put a "hello.php" in the subdomain to verify that the subdomain is correctly accessible.

I suspect that you have a Fatal Error when diplaying the page.
Check if you have a "error_log" file in the subdomain directory and if yes, check if you have a fatal error.

Perhaps you can not access a file or folder or that you have a problem of permission or simply that you hosting does not follow the symbolic links.
Check also if you have a ".htaccess" that would generate an error.

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Re: New Slave site doesnt install joomla

Posted by webgobe - 2012/01/19 14:03

The trick with hello.php is already tried and works.
Check it: http://handbook.ricadvst.leftbrain.net/hello.php
I have read the logs - and no error of any kind is registered...
The installation goes smoothly, the new folder is created, as far as I know the correct files are placed there...
The site is hosted at Rochen and those guys are supposedly know how to set up a Joomla friendly hosting... I use them since my first Joomla site - which has been created within a week after the first ever Joomla pack was released. But if you wish to take a look, I can grant you FULL access to everything. I am clueless, time is running out, and instead of cache in, I am in the real danger of loosing the project (an money paid to you with that).

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Re: New Slave site doesnt install joomla

Posted by edwin2win - 2012/01/22 11:58

If you want that we connect on your server, this is possible with our billable support that you can order at

http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

In the current state, I can just imagine a problem of permission to access or execute the file.

With the "hello.php", you can try create a link in the "slave site" directory and check if it works.

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Re: New Slave site doesnt install joomla

Posted by webgobe - 2012/01/24 19:37

I just repeated the procedure of creating the master link using the hello.php, as described in your article, here's the output:
The creation of the 'master_link' directory is successfull
You have now a link ->
You can try to use the URL like http://www.slave.com/master_link/hello.txt

And the link is working:
http://handbook.ricadvst.leftbrain.net/master_link/hello.txt
Obviously is not a permissions problem. Also I have looked around in ALL error logs, nothing relevant is found. So, I am really clueless.

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Re: New Slave site doesnt install joomla

Posted by webgobe - 2012/01/25 19:42

After playing around A LOT found one single way to make it work:
by creating a Template, then using that to set up the new slave site. And here again played a lot around until I found a working solution... but, anyway, found the working combo.
You should update your manual and videos - at least in my particular case most of procedures written/shown simply aren't working.
And I am sure, that nor the hosting setup I use (What a heck, if even Rochen can't offer a Joomla friendly hosting... who else can?) nor my level of knowledge/expertise is to blame.
The reality a user experience by using your (otherwise wonderful) software is not matching your documentation and tutorial videos.

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Re: New Slave site doesnt install joomla

Posted by edwin2win - 2012/01/26 12:20

The settings that we provided in our video should work on many hosting and we presented the case of subdirectory to simplify the hosting settings.

I don't know which parameters you setup in a JMS Templates to make it works.
Perhaps you could document it here to help the other customers who would encounter a similar problem.

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