Administrator Site of new Slave does not work

Posted by kiph - 2011/08/08 05:22

Hi all,

i am new on JMS. today i have installed successfully JMS on Joomla 1.7. i have created a new slave site and passed the joomla installation. after that i was redirected to the new website without problems. but when i will open the administrator panel http://subdomain.domain.net/administrator i get Error 500. What do i wrong?

thanks for help!

kiph

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Re: Administrator Site of new Slave does not work

Posted by edwin2win - 2011/08/08 14:10

Error 500 mean Internal Server Error.
In general, you have an "error log" file in your server that give the reason of the error.

Amoung the potential reason you have:
- Files and folders permission;
- Fatal PHP error to read or access a file;
- .htaccess syntax error, ...

So check your "error log" file to get more info on the reason of the "internal server error".

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Re: Administrator Site of new Slave does not work

Posted by kiph - 2011/08/10 15:30

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the error log shows following:

SoftException in Application.cpp:233: File "/home/phcsolut/public_html/administrator/index.php" is not in document root of Vhost "/home/phcsolut/public_html/slaves/slave1"

I'm trying since hours to install JMS Multisites on two different servers (Byethost, Arvixe) and with both i have problems and it inpossible to get a solution. Normally i install extensions without problems but in this case i'm really disappointed.

Also the support is not flowing as it should.
The answer of JMS2Win is: Yous should contact your Host or use the billable support of 1 hour 75.00 EUR... an inadmissible amount.
The answer of the host is: We do not know about this script or how to install it, we suggest contacting the

script makers for assistance.

I bought the extension with the expectation it works.

Please help urgent.
Thanks and regards,
kiph

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