Newbie here - installation question Posted by ginageick - 2010/07/08 22:17

Hi there,

I've installed jms on what will be my master, (fresh joomla install) but can't seem to get the patches going. I've checked all permissions - still, no go.

"# JFolder::create: Could not create directory
# Unable to create destination
# Error during installation of the file "administrator/includes/defines.php"
# Copy failed" and

"One or more backup file is missing. The original file(s) can not be restored."

What is the suggested course of action here?

Thanks & Regards, GG

Re: Newbie here - installation question Posted by edwin2win - 2010/07/09 09:12

Perhaps that your environment use a "apache" or "nobody" or something like that user to manage the file that might be not identical to the one that you would have installed with a FTP user.

As you could read plenty of times in this forum this mean that you have a permission problem. Check the owner of the file.

Perhaps try using the Joomla FTP Layer to provide an FTP user that could be compatible with the file owner.