Installing Patches Breaks Docman

Posted by IEDadmin1 - 2010/02/26 22:37

Hello,

I have a newly upgraded version of Multisites V1.2.22 and Docaman docman_v1.5.3.r1273. Docman was working until I installed the patches.

Joomla Multi Sites version: 1.2.22 (Latest available: 1.2.22)
Patches definition version: 1.2.28 (Latest available: 1.2.29)

When trying to access Docaman from the backend, any menu link, I get:
Restricted access

Something is not right.

Can I please get help?

Thanks,
George

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Re: Installing Patches Breaks Docman

Posted by edwin2win - 2010/02/27 11:28

The latest DocMan that we have reviewed is 1.4.
Can you send us the Docman 1.5 in attachement of an email to allow us check the problem you have described.
See contact us for the email.

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Re: Installing Patches Breaks Docman

Posted by IEDadmin1 - 2010/03/08 18:00

Okay. I replied to you in an email.

Thanks!

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Re: Installing Patches Breaks Docman

Posted by assolar - 2011/01/07 12:05

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edwin2win wrote:
The latest DocMan that we have reviewed is 1.4.
Can you send us the Docman 1.5 in attachement of an email to allow us check the problem you have described.
See contact us for the email.

Hi Edwin,

I have the same problem now with DOCman 1.4. Do you have a solution for this?

Thanks
AS Solar

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Re: Installing Patches Breaks Docman

Posted by edwin2win - 2011/01/07 15:32

Describe in detail the problem and potentially with screenshot.
We don't have any problem and are not able to reproduce it.
Which version of JMS Multisites are you using ?
Are you using the latest one (1.2.42) ?
If not, I suggest that you follow the procedure described in the FAQ to get the latest version
http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-122

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Re: Installing Patches Breaks Docman

Posted by assolar - 2011/01/24 16:46

Hi Edwin,

I found the solution. It is only possible to use DocMan for free until version 1.4. But this version is only running in legacy mode, which was still turned off in the slave site.

Sunny Regards
AS Solar

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Re: Installing Patches Breaks Docman

Posted by edwin2win - 2011/01/24 18:11

Send us in attachement of an email the DocMan that you are using.
We will review it with this version.

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