

Unable to logon to admin area

Posted by jonathanza - 2009/12/09 11:49

Hi,

I have three sites: Master, Slave1 and Slave2 which has been created via a template of Slave1.

All sites share the same database and all use a different prefix. Slave1 and Slave2 share the _users, _session and _core_acl_%.

After I create Slave2, I am unable to log into Slave1 admin or Slave2 admin. If I delete Slave2, I can log back into Slave1 admin.

I've double checked that I'm accessing the correct domains.

As this is a test environment, I'm using the same password for admin across all three sites so I'm sure that I'm entering the correct information.

When I attempt to login, the page is submitted and eventually just stops processing. No error message is displayed when the pages finishes and the login remains displayed.

Any help would be appreciated.

Jonathan

Re:Unable to logon to admin area

Posted by edwin2win - 2009/12/09 12:59

We have sent you an email to ask you private information.

Re:Unable to logon to admin area

Posted by jonathanza - 2009/12/19 12:04

Just a report back for this problem.

Edwin has worked closely with us to solve this problem.

With the 1.2 release, this issue is fixed. The problem was related to second and third Top Level Domains like co.za and co.uk.

Please see here for more info - <http://www.jms2win.com/faq/change-history-v12x>

Thanks to Edwin and his team, his assistance was great and I can't fault the high level of service we have received.

Jonathan

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