

## Unable to share Users

Posted by robwri32 - 2009/07/10 17:04

---

Edwin,

I know you have applied rc4, however my users table is sharing to slave2. For the most part looks like the rest of the extension is functioning. Modules are present, and i can share certain components via the templates manager.

What should i do. This is the main reason, i purchased the component and the additional 1.5 hours of support from you.

Robert

=====

## Re:Unable to share Users

Posted by edwin2win - 2009/07/10 20:41

---

Dear Robert,

the reason is simple.

The slave sites that have been created have not defined any rules (JMS template) to request sharing the users at the creation.

You have to create a rule to specify that you want to share the user.

See user manual chapter 3.3.3. (sharing)

See also the chapter 3.4 - tools that allow you supervise the websites.

If you go in the tool, you will see that the slave2 has nothing shared.

When you check its definition you will see also that it does not use any template.

You have to create another website using a procedure similar to the one in tutorial step 13 in which you also have to define the sharing rule.

I have defined the rules on your website but I see that your hosting provider seems to block the sharing in MySQL.

I have received a mySQL "command denied to user '.....'@'localhost'"

If you have your own server, you should grant the user with all privileges or provide to JMS the MySQL root login and password as explained in the user manual page 14 (see "multisites.cfg.php")

Have a look in the list of error message reported by MySQL when re-saving the slave2a website that I have defined to share the user with the slave2.

=====

## Re:Unable to share Users

Posted by robwri32 - 2009/07/10 22:03

---

Thank you for the quick response Edwin, I will attempt your suggestions here shortly. and report back my findings. But your point about user privileges sounds accurate to me.

RLW

=====

---

### Re:Unable to share Users

Posted by robwri32 - 2009/07/10 22:52

---

The "Sharing" panel is used when you want to share the users or some extensions at the website creation. Be careful that once a website is created, it is no more possible to change the option.

This panel is used when a new extension must be installed in a "children" slave site. (The sites that are created based on this template).

I have been working off of slave2 which you created wed during our session. Does the above quote state that the sharing of users in the template section. Cannot have the option of sharing users and CB changed? I can not vouch for that setting being selected as you were the one who created it.

I having such a hard time with this!

=====

---

### Re:Unable to share Users

Posted by edwin2win - 2009/07/10 23:39

---

If you had a look to slave2 in detail, you will see that it does not use any template that defines a share rule.

Once the slave is created, when you use the JMS tool, you have to go in the table panel and you will see only tables and no shared table.

I suggest that you read the user manual and the section concerning the tool to understand the different cases and how to identify the tables that are shared. You should have an "infinite" symbol

=====

---

### Re:Unable to share Users

Posted by hjkoepke - 2009/07/14 10:17

---

Hello edwin,  
I think I have the same problem.  
On a root server with  
Apache 2.2.4 (Linux/SUSE),  
MySQL 5.0.45 Sharing supported

I have done the following steps:

1. Installed the master joomla site
2. Installed the Extensions  
com\_multisites\_V1.2.0\_RC4  
community builder 1.2.1
3. Created a template  
Common Tab:  
ID: template\_1  
Template site:  
Sharing Tab:  
Share the Joomla Users  
Community Builder
4. Created a slave site  
ID: jslave\_1  
List of domain names: jslave\_1.xxx.xx  
Templates: template\_1
5. Installed the slave site in a separate database (joomla\_slave1\_db)
6. Installed community builder to the slave site
7. Viewed the chained tables:  
all community builder sites are chained  
the users table is not

So I have to login to all slave sites separately.  
What went wrong?

hans

---

### Re:Unable to share Users

Posted by edwin2win - 2009/07/14 15:58

This is a different problem because in your case, you are able to create some sharing table. In the post of the other person, it is not able to create any sharing information due to a "command denied to the user".

In your case, as you can share some extension or at least partially, this mean that you don't have a problem of MySQL command denied to the user.

I suspect that you have started to create the slave site without having define the users as shared. JMS does not perform any update of the DB defintiion once it is created.

As you say that community builder is correctly shared and that the standard Joomla user are NOT shared, this probably mean that you have created the slave site DB before and that you have selected the "joomla share user" after having created the DB.

Can you retry using this template and create a new slave site to check this hypothesis.

The sharing functionality is something that can not be changed after having created a slave site. There is no functionality that would consist to convert a separated user into a shared user. Such functinoality would mean merging the user definition between several website before "delete" the existing users and

later shared with the new place where they are stored. Such change in definition is not present in JMS.

So you have to take the good decision when you create the slave site because you will not be able to change it later.

See user manual chapter 3.3.3 (page 31)

---

## Re:Unable to share Users

Posted by hjkoepeke - 2009/07/14 16:59

---

Well I created a new slave site:

->manage sites->new

site ID:new\_slave

list of domain names:new-site.myurl

template:template\_1 with checked

->save

no database yet

now with firefox I start the standard joomla installation of the slave site.

db type:mysql

server name:localhost

db name:new\_slave\_db

continue creates the database with jos\_users as a normal table.

Is this OK at this point?

---

## Re:Unable to share Users

Posted by edwin2win - 2009/07/14 17:27

---

NOT OK.

Why do you create a fresh slave site.

If you want to share the Joomla User, you have to create a slave site using the JMS template.

In JMS template, you have to specify which DB must be replicated.

If in this DB, the users are physically present, the new slave sites that will be derived of this template site will share the users with this template site.

If you create a fresh slave site, this automatically create the joomla user as separated and NOT shared.

---

## Re:Unable to share Users

Posted by hjkoepeke - 2009/07/15 16:08

---

It works!

Thank you very much.

hans

=====

## Re:Unable to share Users

Posted by ratul - 2009/07/27 15:32

---

If I create slave site form template site , then it will be share the same master site table.  
Then How can I change the template for individual Slave site? And for the all slave site admin section is single?  
please clarify this point.

=====

## Re:Unable to share Users

Posted by edwin2win - 2009/07/27 15:41

---

First, this is not because you create a template that you automatically share the master site table.  
To share something, you need to specify it in the JMS template and in particular in the "sharing" panel.  
I have published a new video in tutorial 16 that present user sharing functionality that may help you.  
<http://www.jms2win.com/tutorial>

Becarefull that the sharing is something that is decided at the moment you create the slave sites and that can not be modified later as the DB table or sharing tables will be created.

=====