Error when trying access new site installation

Posted by resa - 2012/11/21 07:47

Hi guys,

Hope there are somebody can help me with this issue:

I've created new site with sub directory http://domain.com/site1

when I'm trying to access the site http://domain.com/site1, it's displaying "The page isn't redirecting properly" on firefox.
with a weird redirection url in address bar.
see the screenshot here for detail http://screencast.com/t/0G0og4ED6Oi8

so these is the case

case 1:
- not login and trying to access http://domain.com/site1 then it produce above issue

case 2:
- already login as administrator in main site, access the site 1 http://domain.com/site1, then it's redirect to main site htttp://domain.com/index.php

Note:
- I don't want to use subdomain like site1.domain.com, I just want it installed on sub directory domain.com/site1/
- I use joomla version 1.5.25 and jms version 1.2.96

Thanks

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Re: Error when trying access new site installation

Posted by edwin2win - 2012/11/22 17:17

Your screencast is explicit and show clearly the infinite "installation" directory in the URL.

Verify that the patches are correctly installed.
Normally a patch should be installed in the "/isntallation" directory.

In case of a doubt on the "/installation" directory, you can always restore a "/installation" directory coming from the joomla package.

It should work.

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Re: Error when trying access new site installation

Posted by resa - 2012/11/23 09:07

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it's still happens.
I've restore the instalation folder come from joomla 1.5.25 package,
then install the patches with success http://screencast.com/t/yr7iGOzuXXS9

but when I trying to access the site http://domain.com/slave1 it still occurred.

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Re: Error when trying access new site installation

Posted by edwin2win - 2012/12/05 12:19

I don't know what is specific in your case.

The "/installation" directory is called by Joomla when the "configuration.php" file is not present.

The infinite "/installation" url, let me suppose that you have a kind of "ping / pong" that start to see that a "configuration.php" file is present and after that the "configuration.php" is NOT present and would look infinitelly.
This is just an hypothesis but I don't see in which circumstance such kind of joomla behavior could occurs.

If you want that we have a look in your server and try understanding what is specific in your environment that would explain such infinite "installation", this is possible with our billable support that you can order at
http://www.jms2win.com/en/joomla-multisite?page=shop.product_details&flypage=flypage_multisites.tpl&product_id=35&category_id=1

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