Update Multisite failed, breaks Article Share

Posted by jamromero - 2011/12/28 19:53

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Hi Edwin,

I installed JMS multi site as well as Multi Sites Content and Multi Sites Menu a year and a half ago. It has worked well without any problems.

One of the features I liked was the ability to create an article in one slave site and share it on another site via Multi Sites Article Sharing.

Today, I noticed that an article I updated was no longer refreshing in the slave site that I'm using Article Sharing on. I tried to clear the cache and several other things before I determined that it may be worthwhile to update the JMS software.

When I attempted to update the JMS software using the Check for Updates option, it failed. I attempted to fix permissions issues with session.php and configuration.php but ended up with these errors:

JFolder::create: Could not create directory
Unable to write entry
Error while deploying the patches update

If I click on Install I get:
Copy failed
Copy failed
Copy failed
Copy failed
Backup failed

My main concern right now is that with the failed update, my Article Sharing is no longer working at all. My slave site results in 500 errors when accessing those menu items that are using shared articles.

1) What can I do to fix the article sharing problem?
2) How would you suggest I approach the update problem?

I can send you more info if you'd like.

Thanks!

PS - these are the versions I currently have:
Joomla Multi Sites version: 1.2.28
Patches definition version: 1.2.34
Multi Sites Articles sharing Version 1.0.10
Multi Sites Menu Item Version 1.0.2

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Re: Update Multisite failed, breaks Article Share

Posted by edwin2win - 2011/12/29 11:40

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As you can read plenty of times in the forum, the "copy failed" is a symptom of permission issue or ownership issue in your server.

This probably mean that JMS is installed with another owner than the other files and folders on the disk.

So check the permission and ownership of the files and folders of Joomla.

Such kind of things may happen when the server use for example "apache" or "nobody" user for the files and folders and that you have installed Joomla with a FTP user that is different of the ownership used by the server.

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