

## How to uninstall JMS multisites

Posted by steinarasb - 2011/12/06 10:39

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Hi.

I've tested JMS multisite on behalf of a client. As it turns out, we choose to set up three separate sites instead.

My problem now is:

Normally I use Akeeba Backup to create a backup from the dev site, and restore it in the production environment. On this particular site, which had multisites installed, the restore process does not succeed. I've ofc uninstalled JMS multisites before doing the backup (as it turns out Akeeba and JMS doesn't work very well together).

So, is there something that does not get restored when I uninstall the JMS multisite component?

Is there anything that needs to be done manually to completely remove all traces of JMS multisites so that I can use Akeeba Backup to put the site into production?

(I know I could do this by manually copying the files and database etc, but that kinda breaks with our routines...)..

Any pointers appreciated! :)

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## Re: How to uninstall JMS multisites

Posted by edwin2win - 2011/12/07 10:38

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If you want to uninstall JMS we suggest that you start to:

- Uninstall the JMS patches that will restore all the files that were originally backed-up when you install the patches.

See the `/administrator/components/com_multisites/backup.....` directories.

Concerning the "Akeeba" backup, as you can read several times in this forum, we never succeeded to use this tool when there are Symbolic Link and MySQL table with linked tables.

We proposed an alternated solution to perform an accurate backup that is described in the FAQ.

<http://www.jms2win.com/en/faq/faq-joomla-multi-sites#cat-268>

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## Re: How to uninstall JMS multisites

Posted by jacostander - 2012/01/20 19:53

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I've tried a few times to uninstall this extension and every time with problems.

I first uninstalled the patches, then uninstalled the component.

The first time I had a fatal error, the next time just a blank page. This component will just have to stay on

this site as I can't afford to loose all the development done on this site. I had to restore a backup every time to get the site back to normal, but unfortunately I made my backup after I installed the component, stupid me!

If you can tell me what I've done wrong, please let me know as I would really like to uninstall this component. I want to manually make a duplicate of this site on a separate domain, then install this component on the new copy. From there I will make my slaves.

Any advice would be appreciated. Its a great component, It works like a charm, just unsure about the removal of this component seems to give me problems.

Thank you in advance.

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## Re: How to uninstall JMS multisites

Posted by edwin2win - 2012/01/22 13:07

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When you install the extension for the first time, JMS perform a "backup on install" to save the files that will be modified by JMS dynamically.

The result is saved in the `/administrator/components/com_multisties/backup_on_install`.

Each time that you perform the install of the patches, this save also a backup in another directory. `/administrator/components/com_multisties/backup`

So that you have 2 backups performed. One at the installation and another one each time that you install the patches.

When you uninstall the patches, this restore the files that were backup. So normally, this should restore the original files.

When files are not found in the "backup" directory, they are restored from the "backup\_on\_install". There are also "restore\_files\_jXX.zip" that contain original version of Joomla file depending on your version.

If you have a blank page, that mean that you probably have a PHP fatal error. In this case, try localize the "fatal error" in the "error\_log" file to identify the potential files that would not be restored correctly.

Which Joomla version do you use ?

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