Can't Download Updates

Posted by Mongo - 2010/10/18 07:41

It's my understanding that when you buy multisites that you can update the software as t updates come out. But when I try to download now I get a invalid download key when I have the e-mail that the download key was provided.

Can you guys fix my account so I can download? :woohoo:

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Re: Can't Download Updates

Posted by edwin2win - 2010/10/18 15:12

This is not a problem of account.
Just download is probably expired.

You can request a new download ID yourself when you follow the procedure described in the FAQ.
http://www.jms2win.com/faq#sec-122

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Re: Can't Download Updates

Posted by Mongo - 2010/10/18 19:46

Yup that did the trick.. thank you! :woohoo:

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