Pre-purchase Questions

Posted by NickJohn85 - 2010/09/18 05:44

Heya,

I'm really thinking about purchasing, but I had a couple questions before hand.

Is JomSocial 1.8 supported?
Is Kunena 1.6 supported?

How long am I entitled to updates?
How long am I entitled to support?

My host is 1and1. Do you know if JMS will work on that host? Are there any tests I can run to see if it'll work on my host?

Thanks for any assistance.

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Re: Pre-purchase Questions

Posted by edwin2win - 2010/09/18 13:31

Concerning JomSocial 1.8, YES
Concerning Kunena 1.6 they have changed the table name they are using and we will add the new definition in a next release. , normally YES - the latest that we retested was 1.5
In the meantime, you can re-install the extension directlry in the slave site.

There is no limit to have the update on a same version of a product. For example all the JMS 1.2.x.
So as long as we do not create a new JMS 1.3.x, you can update it.
Concerning the upgrade (ie 1.2.x to 1.3.x) you will have to buy the new version. When we release a new version of a product, we send email with discount coupon to give the customer upgrade with a lower price.
We have several products that are updated for more than 1 year (ie. JMS Multisites, Article Sharing)
The free support is provided from this public forum.
If you want specific support, you can order it at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

You can test if your hosting provide give you the permission to use the Symbolic Link functinoaliity.
See our tutorial video 7 that show how to test that.
http://www.jms2win.com/tutorial#jms12x-7

If you are using Plesk or Direct Admin, this might be more difficult the setup you Admin Tool to give permission to Symbolic Links.

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Re: Pre-purchase Questions
Posted by NickJohn85 - 2010/09/19 06:51

If I'm gonna go to all the work of setting up the slave sites, I'd like to go ahead and update to the latest of release of Kunena at the same time since I'm gonna have to update the Joomla core as well. Is there any ETA on when JMS will be able to support Kunena 1.6?

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Re: Pre-purchase Questions
Posted by edwin2win - 2010/09/19 12:31

What mean ETA ?

You can already install kunena 1.6.
The only thing is that you can not benefit of the JMS Tools to perform this installation from the master website. You just have to go in the slave site to re-install it.

Perhaps we will release a new JMS Multisites version this week. We are trying to group several updates in one shot.

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Re: Pre-purchase Questions
Posted by NickJohn85 - 2010/09/19 21:01

One of the big things I need is sharing of the forum posts from one site to all the others. Will the update include that for Kunena 1.6?

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Re: Pre-purchase Questions
Posted by edwin2win - 2010/09/20 12:47

YES

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Re: Pre-purchase Questions
Posted by edwin2win - 2010/09/23 17:46

The new Kunena 1.6 definition is present in Jms Multisites version 1.2.38 and in the patches definition 1.2.44
See the change history

http://www.jms2win.com/faq/change-history-v12x

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Re: Pre-purchase Questions
Posted by Mongo - 2010/09/26 17:54

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I want to buy today but after reading this I'm not sure. How long will it be before you come out with 1.3? because 1.2 has been out for a while now.

There is no limit to have the update on a same version of a product. For example all the JMS 1.2.x.
So as long as we do not create a new JMS 1.3.x, you can update it.
Concerning the upgrade (ie 1.2.x to 1.3.x) you will have to buy the new version. When we release a new version of a product, we send email with discount coupon to give the customer upgrade with a lower price.

I've also looked at the tutorials and I'm lost. If I install multisite on www.domain.com, and make a slave on slave.domain.com, then make children slave1.domain.com, slave2.domain.com, then they have no real connection to www.domain.com and if slave.domain.com is the source of the members.. what do I do with www.domain.com? man my head is spinning.

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Re: Pre-purchase Questions
Posted by edwin2win - 2010/09/27 00:02

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I don't know how long for a JMS Multisites 1.3.x.
I have plenty of ideas for this version but I don't have time before next year.
For the moment I am focused on Joomla 1.6

By default all the slave site are independent.
So if you want to share something between website, you have to check if the extension can be shared.
This is possible with a limited number of extension.

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Re: Pre-purchase Questions
Posted by Mongo - 2010/09/27 00:33

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ok cool as long as I got 6 months I'm good to go, I'll be buying in a few minutes

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