Created new slave, but unable to install

Posted by nextlevel - 2010/06/18 01:47

I created the new slave as a subdomain, which I had previously created so my host settings automatically created a folder for this subdomain.

My server does allow Unix Symbolic Links.

Then i go to the subdomain and it simply shows the folder structure empty:

Index of /

Icon Name Last modified Size Description

Apache/2.2.11 (Unix) mod_ssl/2.2.11 OpenSSL/0.9.7e mod_auth_pgsql/2.0.3 Server at subdomain.woowparties.com Port xx

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/18 03:19

.... It's so disappointing whenever you invest in a component and not only it doesn't function as expected, but it is also difficult to contact support for it...

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/18 04:00

Ok, now I'm getting the following:

Index of /

Icon Name Last modified Size Description cache/ 18-Jun-2010 02:30 - config_multisites.php 18-Jun-2010 02:30 284

Apache/2.2.11 (Unix) mod_ssl/2.2.11 OpenSSL/0.9.7e mod_auth_pgsql/2.0.3 Server at subdomain.woowparties.com Port xx

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/18 14:18

After creation of the new slave site, I then go to my host domain manager and route it to the suggested DNS Mapping, but doing this doesn't make much sense to me since I already know the outcome is what I got above, a screen with the cache folder and one config file.

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Re: Created new slave, but unable to install
Posted by edwin2win - 2010/06/18 15:09

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If your hosting provider does not allow symbolic links, in this case, this mean that JMS does not provide you the possibility to deploy the slave site into a specific directory.

Therefore you have to setup you HTTP Server admin tool to have exactly the same directory than you master website to share it "root" directory.
You can NOT provide the multisites directory as you can not deploy links.

So update your subdomain configuration in your HTTP Server administration tool (cPanel or other) to use the same directory than the master

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/18 18:04

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My server does allow Linux / Unix Symbolic Links as I mentioned above

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/18 18:10

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My server does allow Linux / Unix Symbolic Links as I mentioned above:

Unix Symbolic Links: Allowed
MySQL Version: 5.0.xx- Sharing supported

I've also noticed the same directory says the master is point to : /home/www/woowparty.com

but as soon as I create the new site it tells me to map to:

/home/www/woowparty.com/multi_site/MyNewSiteHere

So it is a bit confusing

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Re: Created new slave, but unable to install
Posted by edwin2win - 2010/06/18 20:10

So as mentioned abose, go in your HTTP Server and give the same directory path than you master website.

You must create a synonym on your HTTP Server to always use the same directory than your master.

If you are using a cPanel, this can also be done with "Parked Domain".

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/18 23:27

I will try this. It would have been very helpful to show this step in your video tutorials and in the manual.

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/18 23:46

Brilliant!!

When I am going through the installation... am I supposed to click on "Install Sample Data" or leave it alone clicking the warning: "ok" to confirm no installation of sample data in order to copy template and designs of the master one?

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Re: Created new slave, but unable to install
Posted by edwin2win - 2010/06/19 02:20

This is documented in the video 0.b slide 10 where is shown the different method to share the master directory. In your case, you have to use "Parked Domain" or "Add On Domain" method as the "Symbolic Link" is not allowed.
So review the turorial video 0.b that present the concept technically.
http://www.jms2win.com/tutorial#jms12x-0b

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Re: Created new slave, but unable to install
Posted by edwin2win - 2010/06/19 02:23

If you have finally create the slave site, you can create fresh or fill a new slave site with "sample data" like you do with a standalone website.

So both is allowed. (Install the sample date or leave the website empty).

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/19 04:36

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I have just seen video tutorial for "User Sharing" between Master and Slave, however this seems to be the setup for a brand new website starting from scratch. Is it possible to create a new slave site that shares an already existing database of over 800 users? Or is this option only available when creating sites from scratch?

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Re: Created new slave, but unable to install

Posted by edwin2win - 2010/06/20 11:25

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Yes you can also do it.
In this case, in the template, you have to say that you want to share the users with the "template site" that is your site with the 800 users.

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/20 18:36

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I am following the instructions "How to share the users and extensions between websites".

I implement the following line under:

"list of domain names" : {site_url}/multisites/{site_id}

which then deploys a new site in the selected location with the choosen id:

http://{site_url}/multisites/{site_id}

http://www.mydomain.com/multisites/mysiteid

But I cannot proceed with installation as I get the following:

http://www.nextlevelmarket.com/files/multi-sites-error.jpg

Being unable to proceed with installation process. What is wrong?

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Re: Created new slave, but unable to install

Posted by edwin2win - 2010/06/20 21:35

Check with the "html" source of your page that all the css and all the directories are presents.
If the screenshot is correct, that let suppose that you have "broken" directories or not created directories or something similar.

The only way to know is to check that you have all the directories created and that all the reference performed by your "installation" webpage reference something that exists.

If your screenshot is a "pure" copy of your screen, it seems that css are missing (templates).

Perhaps you have removed the "standard" joomla templates.

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/20 23:16

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hmmm No I have not modified in any way shape or form the files generated by the multi-sits component, neither "broken" directory structures or anything like that.

I don't know what you mean if my screenshot is a "pure" copy of my screen, I simply used "fireshot" for firefox which takes the exact current look of what is showing in firefox and I cropped it unmodified without any image editing or anything like that other than the cropping of the image.

and no, I have not removed the standard joomla templates. What would be the best way to send you a private message?

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Re: Created new slave, but unable to install

Posted by edwin2win - 2010/06/21 10:43

When I say a pure screenshot, I mean that I see that the "installation" webpage displayed is "broken" as the fields are not at the correct place and that you don't have any "decoration", border, button, ...

This is the reason why I told you to use an HTML debugger like "firebug" for firefox to check the html page and all the links and css to discover which directoy might be missing or that have wrong permission that does not allow to access it.

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/22 04:49

Well, apparently there are some files missing inside the installation folder installation folder, it only has got two files:

index.html
index.php

no folder for templates and/or css style. I even tried copying other folders I saw are part of the default joomla installation at least the ones that compose the template and css styles, but it won't allow me to copy it. But isn't the software supposed to do this automatically?? I could probably find a way to upload those folders this time which would be like a temporary solution, but I don't want to go through this every single time I am creating a new site with multi-sites.

How could I solve this issue permanently?

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/23 03:38

Is there any other way to receive support other than this forum?

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Re: Created new slave, but unable to install
Posted by edwin2win - 2010/06/23 22:45

You can order our billable support at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re: Created new slave, but unable to install
Posted by nextlevel - 2010/06/24 04:26

I don't find this fair... as I purchased the component it should work simply by following the manual and/or video tutorials. Once it has been identified that it meets all requirements of the component demands, it should just work as advertised which in my case its not at least for the setup to share databases among multiple sites.

I don't find this fair.

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Re: Created new slave, but unable to install

Posted by nextlevel - 2010/06/25 04:35

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I am sure the issue that I am experiencing shouldnt even take more than 20 minutes to figure out what is causing it.

So this is it? I shall not expect any response at all?

...this is very frustrating. I would understand and I would be happy to pay it if I wasn't following the instructions and/or if I had damaged the system, but I am simply following the instructions and the video tutorials which it should work. The component should work as advertised. If you could explain to me why this is not covered in what I purchased to get the component doing what it is supposed to, I then would proceed to pay the same price of the component for assistance, even though I find it a it high compared to the price of the component.

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