Moving JMS to another host

Posted by SecondhandBuddah - 2010/05/28 08:55

Hi Edwin,

I have also just moved hosting providers, and am experiencing some problems with JMS.
The main problems I have are :
I cannot access the 'Manage Sites' menu option. The page comes up blank (totally - even the source is blank), so I cant reload the site

The Tools menu : items on the left show, but there is nothing in the right pane.

The phycial paths are different between the hosts, so I have manually edited the paths found in the JMS config files to see if that would work. It has to a degree, but I am obviously missing something.

I currently have one slave site installed. With the slave site I can get into the admin section, but the actual site comes up blank too (also zero html code coming through)

I tried uninstalling JMS and re-installing it, but that just killed the master site totally (zero html), so I refreshed it from the backup.

I am a bit stuck at this point, and wonder if you could possible give me some pointers?

Regards,
Robin

==========

Re: Moving JMS to another host

Posted by edwin2win - 2010/05/28 20:45

If the code is not present (file with 0 byte length), this mean that the backup where not correct or that you tried to backup links that are not restored.

Normally, the master and therefore all the extensions (including) JMS must be physically present.
Only the slave sites may have symbolic link that you may not have restored.

It is difficult to give you more detail on the way you did the backup / restore.
you can alway use linux "tar -cvf" and "tar -xvf" to perform backup / restore.
There are also option with the way to copy the symbolic links.

==========

Re: Moving JMS to another host

Posted by SecondhandBuddah - 2010/05/31 07:09

Hi Edwin

Ok so I gave up trying to fix the site , and decided to do a fresh install to get Multisites working. I wanted to put Multisites in at the end so after about 4 hours of loading
components etc, I install 1.2.28 . It does not show up on the menu, so I try 1.2.26 which does show up.

The problem I have now is that no version info shows (see the screenshots attached), so I cant get the patches to run.

I have tried uninstalling and re-installing but I have the same problem.

I really need soome help with this. I have spent a whoie week trying to get multisites to run on the new hosting provider now.

Thanks & Regards
Robin

==========

Re: Moving JMS to another host
Posted by SecondhandBuddah - 2010/05/31 07:12

Could I also suggest that you turn on mailing in Kunena, so that forum users can get a mail when a response on a thread is posted?

==========

Re: Moving JMS to another host
Posted by SecondhandBuddah - 2010/05/31 20:05

Ok I did another fresh installation of Joomla Version 1.5.18. The first component I install is com_multisites_V1.2.28.zip. I install, and the sceen goes blank. I refresh and the admin screen returns. Multisites seems to be installed, but it shows "Joomla Multi Sites version: unknown" , and consequently the patches do not run.

==========

Re: Moving JMS to another host
Posted by SecondhandBuddah - 2010/05/31 20:18

Ok I did another fresh installation of Joomla Version 1.5.18. The first component I install is com_multisites_V1.2.26.zip. I install, and the sceen goes blank. But JMS is there, and the patches do run. There definitely seems to be an incompatability between com_multisites_V1.2.28.zip and Joomla Version 1.5.18.

==========

Re: Moving JMS to another host

Posted by edwin2win - 2010/05/31 23:58

_____

If don't have the JMS multisites version displayed in Joomla this mean that the installation were not completed. Otherwise joomla will copy the version info (this is the latest files copied).

Perhaps you have a timeout during the install.
Try to install Jms multisites from a directory to avoid the time to upload.

I can tell you that we retested the installation of this JMS 1.2.28 on a fresh Joomla 1.5.18 and it working perfectly.
I can also tell you that the update from 1.5.17 to 1.5.18 does not affect any patches in Jms Multisites 1.2.28.

We have already did the update of some customer website to 1.5.18 with full success.

The problem of the blank page is the symptom of a error for you may sometime find additional info in a "error_log" file.

If you want that we setup, install, ... Jms multisites on your environment, we also provide billable support that you can order at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

==========