Virtuemart Question

Posted by sarkinc - 2010/02/08 15:13

I have successfully set up the program and slave sites but I have a question about the configuration of virtuemart.

Each site has its own configuration file that can be edited from the virtuemart backend Virtuemart > Admin > Configuration. I have checked that the patches are installed correctly and If I make a change to one configuration file it stays on that site so that's great.

However, this configuration does not include the same information found in Virtuemart > Store > Edit Store this information includes the store name, domain, and contact information, etc. for each site. This is the information that is sent in confirmation emails. If I make a change in Virtuemart > Store > Edit the change is reflected in each site. It's important to have each site have it's own store details (Store name, url, logo, etc.) on this section of virtuemart.

Have I configured something incorrectly? How would I go about having each site have its own details in Virtuemart > Store > Edit?

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Re: Virtuemart Question

Posted by edwin2win - 2010/02/08 23:36

The "virtuemart.cfg.php" is specific to each website.
When you start the admin of a slave site, if the specific "virtuemart.cfg.php" does not exists then JMS create it based on the master one.

So you have to go in the back end of each slave site and setup the configuration.
When you save the confg, this create a file like "virtumart_XXXXX.cfg.php" where XXXX is your slave site ID.

Concerning the "Edit Store", the information are saved in the DB and therefore are specific to each website.
If you share the VirtueMart between several website, in this case it will be unique.

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Re: Virtuemart Question

Posted by sarkinc - 2010/02/11 01:16

I do share the virtuemart between several webistes and each has its own configuration file. However, when updating the store information on one of the slave sites it overwrites the information on all of the sites.

My goal is to update the store information on each slave site.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/16 15:13

Hello
I have the same issue.
I have one Master site and other 2 slaves.
Both slaves share the component virtuemart.
When i Edit configuration for slave1, it saves also in slave2.
And viceversa.

Where in backend, or what are the steps to make virtuemart.cfg.php for each slave site?
Where i edit this setting?
Thank you

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/16 19:05

You said in a previous post:
"So you have to go in the back end of each slave site and setup the configuration."
Where exactelly?

I searched everywhere..cant find it.
The slave site, is reading for virtuemart.chg.php, but in my server files, i have those 2 other virtuemart.XXXXX.cfg.php but i dont know how to make each slave site to read his virtuemart.XXXX.cfg.php.

Where in backend i have to edit that? I virtuemart configuration or in joomla global configuration?

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/17 00:42

Menu Virtuemart -> configuration.

Each time to edit and save the configuration, this create a specific configuration (when not already present).

When a file with a specific name is present, it is automatically read by all the virtumart call.
When it is not present, it reads the default (the one without the suffix).

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/17 10:37

I did save the virtuemart config 1000 times now..
But it keep reading the default virtuemart.cfg.php.

See the attachement.
The specific name is present. it has the name: virtuemart.alarme-securitate-imobile.cfg.php

But the slave site is reading the main virtuemart.cfg.php, and all slave sites read for this virtuemart.cfg.php..

Please help me.
Maybe is a bug...

http://www.jms2win.com/images/fbfiles/images/print_screen.jpg

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/17 18:12

Check that all the JMS patches are correctly installed.

If you access the correct websites, then the wrapper present in the virtuemart.cfg.php should redirect on the specific website.

If it does not do it, I don't know.

If you want that I investigate on your server, you can order our billable support at http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/17 20:01

All JMS Patches are OK installed.
I Access the correct websites.. and nothing redirects.

I cant pay 75 Euros, for ..a matter of 5 minutes :(
Beside, is not my fault is not working.
Send me please a clean virtuemart.cfg.php to overwrite this one...maybe is another kind of error.

Best regards,

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/17 23:43

There is NO clear Virtuemart.cfg.php config to provide to you.
Just go in your master and save your configuration.
If you think that will take 5 minutes, try debug yourself.

www.jms2win.com is using exactly the same virtumart processing and it is a slave site that use VirtueMart and exactly the same thing that you done't arrive to use it.
There is something specfic in your configuration or environment.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/18 11:39

I did save it. I save virtuemart config a thousand times in master site and another thousand times in slave sites..
When i edit one slave site it modify all the slaves..
I HATE IT :(
What i am doing wrong??
Can you tell me step by step solving? or you just want to charge me?
Is not my fault the JMS dont do what it does...i didnt modify nothing..
I just install virtuemart on 1 master and 2 slaves.
I install the patches..All OK.

Now what??

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/18 17:46

I think this is something triky. I buy component, then you say is my fault i didnt install it well, and you make me to order a billable support with a price twice as much as the component it self..

Anyway.. I will order a billable support, and i download TeamViewer to see what you do.

Can you tell me when you'll be online to fix my stuff so i can be online too?
I will order a billable support tomorrow.

Best regards

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/18 18:55

When you login in jms2win.com and go in the "contact us", you will see plenty of clock.
The first one is the belgium time.
So have the best chance during my working hours.
All depends if we receive another support request before yours.
In general, this is OK.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/18 21:46

So is true.. this is nothing but a scam..
This is not a support forum, is a way to charge people..

JMS is not good? You sold me a bad script, and now you charge me for repair?
Is not fair.
I installed virtuemart and uninstall it from slave sites and master site a thousand times... And the same.

Can you tell me where i did wrong, without pay, please?

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/19 09:57

We have given you the procedure in this thread.
Explained how it works.

We have tried provide you all the information to identify the error.
You also have all the source to debug yourself the application and identify your error.

If you want that we have a look on your server to tell you where is this specific error then you have to order the billable support.

As you have all the source, you can debug it yourself for free.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/19 23:14

Well.
1. debug what? Master site or slave site?
I attached a print screen after debuggind to frontpage at the mastersite.
How does the error look like?

Thanx for tryin to help me ;)

http://sfaturipractice.com/screen_capture.jpg

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Re:Virtuemart Question
Posted by edwin2win - 2010/03/20 08:57

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Jm Multisites does not do anything in the DB.
So the trace that you provide with the MySQL statement are the standard process of any application.
Jms Multisites just change the way that the MySQL tables are created when you request to share some table. Otherwise, there is no modifications.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/22 18:14

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Hi Edwin
Your answers are so complicated :)

So can you or anyone who reads this forum to answer to me to this question:

1. What debug? Slave or master?
2. Considering my previous post is wrong, becauze i debug the DB of master site, who can provide me step by step how to debug the php, so i can find the error and fix it.

Thank you in advance.

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/23 17:52

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Hi Edwin
I ask you for help.

here is my situation:
I debug the sites - 1 master and 3 slaves.
No error found!

Everything is ok. But only at virutemart.
I made a setting in slave 1, it's modifying on all sites. WRONG.

I went in administration/virtuemart/configuration and i hit SAVE on ALL 4 site (1 master and 3 slaves)
Nothing happends.

So in virtuemart configuration i have this:

MASTER:
/public_html/administrator/components/com_virtuemart/virtuemart.cfg.php

Slave1 (alarme-securitate-imobile)
/public_html/multisites/alarme-securitate-imobile/administrator/components/com_virtuemart/virtuemart.cfg.php

Slave2 (crazybody)
public_html/multisites/crazybody/administrator/components/com_virtuemart/virtuemart.cfg.php

Slave3 (dragoterm)
/public_html/administrator/components/com_virtuemart/virtuemart.cfg.php

As you see...slave 3 is identical with master.
And all of them are using the same virtuemart.cfg.php.

I ask you to tell me what to do, to have each site is own virtuemart.cfg.php.

Do not charge me for this because i buy the JMS, and is broken. Fix it or give me my money back!

Best regards, and i hope you understand me! Is not my fault it is not working. I tryied everything. An i respect exactelly the steps.

Thank you.
Emanuel

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Re:Virtuemart Question
Posted by sguif - 2010/03/24 12:42

I am a customer and I use JMS Multisites and everything works properly. I do not understand what your problem is if you install everything correctly it works properly. If the bug is from jms they repaired immediately. but apparently the problem comes from your understanding. The support is billable for this kind of problem because it comes from you. I often had to pay support for the configuration of my sites, and often it is not just for 5 minutes. I do not think from there you have just for 5 minutes. you've already lost a month.
regards
Sylvain

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Re:Virtuemart Question
Posted by ride2esc - 2010/03/28 14:38

When i will have money i will buy the support. All i was tryin to say is is not fair to buy a thing, then to pay for support. Do you like to buy a new car, then you can't start the engine, and the shop to charge you for something you didnt do?

Like Edwin said - this is a forum for free support, so i am asking here if anyone can help me.
I attached the print screen with my error..
Thank you in advance.

http://sfaturipractice.com/weird-print-screen.jpg

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Re:Virtuemart Question

Posted by edwin2win - 2010/03/28 23:10

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Check that when you are in the back-end for other stuf that VirtueMart that you are on the current expected slave site and not you your master.

When you are in VirtueMart I repeat again and for the last time that you must have a virtuemart.XXXX configuration file present in the VM back-end directory.

When it is not present, it reads the master one to have default value.
You have to check ALL the parameters and in particular the URL that are defined in VirtueMart. If you have provided a wrong value, you will have to edit the VirtueMart specific configuration file manuall.

If the specific VM slave site configuration file is present then perhaps you have to edit it to check if you have a VM redirection URL route you to another one.
Check the VM SECUREURL.

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