New Slave Replicate - template not fully working

Posted by feeroent - 2010/01/18 13:31

I created a new Slave site via template replicate of Master without "share the whole site" checked, same DB as master, database prefix of {site_id}_ all following your video to share users. I did not change any of the Folders/Files default settings. My Slave site looks to have been created properly, as it copied all content into a unique /multisites/{site_id} folder, and I'm using GoDaddy which I understand supports symbol links. All patches of the Slave site and Tools look like I understand they are supposed to.

My Master domain is http://ctpma.com
My Slave domains are http://cheshire.ctpma.com & www.cheshire.ctpma.com

GoDaddy has both Master and Slave mapped to the root of the ctpma.co site to allow JMS to manage the appropriate site to render, as I understand it to supposed to work this way.

Here's the issue, which you can see for yourself using the links above. My Slave site Home page and main menu Home Link work fine and render me the appropriate template from the Master, but any other link in the Slave site renders me pages without any template, and some items don't even work at all. What could I have possibly done wrong?

As a new update to my original question, I just set Search Engine Friendly URLs = NO and the links now all appear to work. Are Search Engine Friendly URLs not supported for Slave sites?

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Re: New Slave Replicate - template not fully working

Posted by edwin2win - 2010/01/18 15:33

First if you are using a shared hosting on godaddy you proabably can not defined the http://www.cheshire.ctpma.com/

Second when we go on the http://ctpma.com/ and http://cheshire.ctpma.com/
we received websites.
We do not understand your problem with menu and the templates.

We have clicked on several menu in the cheshire.ctpma.com website and received infos correctly displayed.

Can you provide more detail and perhaps screenshot that surround the parts of the screen that is not correct for you.
Give a detailled scenario that can be reproduced.

Normally when you work is godaddy, everything should be OK (Symbolic Link + DB sharing).

When you create a subdomain on godaddy, by default it creates a subdirectory on your domain. (ie. /cheshire).

Therefore you have to check the Symbolic Link is allowed.
If not, review the Global Configuration (logs and tmp) directory path as explained in tutorial video 6

http://www.jms2win.com/tutorial#jms12x-6

Once you have the Symbolic Link allowed, this mean that you can deploy your slave site into the "...../cheshire" directory.

In JMS, it is also possible to have specific templates directory.
See the files and folders parameters to ask (copy) or (special copy) to have symbolic link depending on the "thems folder" parameters - see user manual.

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Re:New Slave Replicate - template not fully working

Posted by feeroent - 2010/01/18 17:11

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Try the Slave site now, I just set Search Engine Friendly URLs = YES in the Slave site. Only the Home link works properly, watch what happens for any other menu link.

http://cheshire.ctpma.com/

Are Search Engine Friendly URLs not supported for Slave sites?

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Re:New Slave Replicate - template not fully working

Posted by edwin2win - 2010/01/18 18:41

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The reason is in the way you have setup the SEF.
You are using "index.php" in the SEF.
Which SEF tools are you using.

If you are standard joomla SEF in the global configuration, you have to enable the apaches mod_rewrite and SEF.
The add suffix to URL = NO

Check also the content of the ".htaccess" file if you have modified it.

If you had a look in the HTML of the pages, you would see that the CSS path are not correct.
JMS does not touch to any content.
See your "SEF" product and its settings.

It searches for templates located in "/index.php/templates/25672/css/template.css" the is WRONG as you have the "index.php" present.
The expected result is "/templates/25672/css/template.css" (with the index.php)

Review your SEF settings.

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Re:New Slave Replicate - template not fully working

Posted by feeroent - 2010/01/20 03:22

I'm using the standard SEF that came with Joomla and have not modified the htaccess file. In the template I used to create the site I asked to have the file "copied" from the master to the slave.

Can you advsie what change I should make to either the master, slave or both htaccess files? I attached a copy. http://www.jms2win.com/images/fbfiles/files/htaccess.txt

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Re:New Slave Replicate - template not fully working

Posted by edwin2win - 2010/01/20 08:57

If you read the joomla documentation, you would have seen that when you are using the Joomla SEF, you have to rename the "htaccess.txt" into ".htaccess" and use the mod_rewrite and SEF.

As you will read it in the joomla "htaccess.txt" file it contains statement to make the SEF working.

See Joomla documentation for more info
http://docs.joomla.org/SEF_URLs_in_Joomla!_1.5

If you want that we setup your SEF then order our billable support at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re:New Slave Replicate - template not fully working

Posted by mdhissam - 2010/02/07 15:50

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hi there i have similar problem i have diffrent slave site but i cannot use joomla sef or any sef at all and my host is godaddy.

1. i have mod rewrite,Search Engine Friendly URLs turned on and add suffix to URL = NO,when i click it gives me a 500Internal Server Eror.

2.i though it may be a file premission error so i changed all the folder permission to 777.

3. the sef works perfectly on the master site but the problem is with slave site.

4.there look like alot of subscriberhere are having the same problem edwin if u can provide tutorial video or a documentation on SEF activation on slave site that will be great help.

thanks

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Re:New Slave Replicate - template not fully working

Posted by edwin2win - 2010/02/07 23:12

With godaddy, this should work without problem.

1) Before enable the SEF or any other stuff, does the URL and the domain or subdomain can be accesss with success. Does the 500 Internal server error is related to SEF enabled ?

2) Some server (perhaps also godaddy) gives an Internal Server Error when the website has permission 777. In general you should have 755. All depends the owner/groups of the files

3) Which domain, subdomain ?
Is it in a subdirectory of the master ?

4) It is not possible to give tutorial for SEF because this speciific to each server.
Joomla itself provide a htaccess.txt as sample and that must be modified to make it works in production.
This also depends on the SEF extension you are using.
Perhaps you should first have a look in the documentation of the SEF extension you are using and perhaps also to their video.
Setup SEF can take time.
If you want that we have a look to the setup of SEF you can order our billable support
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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Re:New Slave Replicate - template not fully working

Posted by mdhissam - 2010/02/08 07:52

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hi edwin

1.i get 500 internal server error after turning on the sef in slave site only and yes its when sef related because the site perfroms perfectly.

2.yah before i have permission 755 the SEF didnt work and the same 500 internal error use to occur after that i changed the permission to 777.

3.its a subdomain and what do u mean by subdirectory of master.(its not the subdirectory of master).

4. my issue is simple if master site can work without any problem and can use the SEF than what is wrong with Slave sites that it not working.if its a server issue than the master site SEF should also not work but thats not the case.(by SEF means the joomla SEF not 3rd party SEF)

waiting for ur answer

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Re:New Slave Replicate - template not fully working

Posted by edwin2win - 2010/02/08 11:47

The objective is to first check the hosting server configuration and be sure that you don't have any error when you don't have the SEF enabled.
So based on your point 1, if I understand correctly, this mean that your slave site is working perfectly.

So why in point 2 have you changed the permission for SEF.
I don't see the relation ship.
You have to retest that your website is still working without any error when you disable the SEF and that you have changed the permission.
Change permission can produce Internal Server Error.
You should have somewhere in your hosting server administration tool a log that should help you for the reason.
Perhaps you should contact the support of your hosting server company to ask how to identify the Internal Server Error reason.

3) As you don't have specified which kind of slave your have setup it was important to know if you have a totally independent domain, subdomain or simply a subdirectory of the master.

4) This is probably a hosting server setting that is not correct.
In general this is related to file or folder permission.
Perhaps also owner/group of the file.

Contact your hosting server support to know where you can find the log or error report that will help you identify the reason.

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Re:New Slave Replicate - template not fully working

Posted by mdhissam - 2010/02/08 17:30

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hi there edwin when i stated that my website was working i mean it was working when SEF is turned off when its turned on i get 500 internal server error.

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Re:New Slave Replicate - template not fully working

Posted by edwin2win - 2010/02/08 23:41

Give me more detail on the error message that you should have somewhere in your hosting server.
Perhaps this is related to a file of your SEF extension or I don't know.

If you want that we investigate and try debug your environment, we also provide billable support that you can order at
http://www.jms2win.com/download?page=shop.product_details&flypage=flypage.tpl&product_id=35&category_id=1

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