Zoo and Slave site issue

Posted by jstacy - 2012/11/02 23:35

When I install Zoo it works fine on the Master but each slave site then crashes with a white screen and the following error:

Fatal error: Class 'systemHelper' not found in /home/account/public_html/administrator/components/com_zoo/framework/classes/app.php on line 138

Here is my configuration:

Joomla 1.5.26
Zoo 2.4.18
Multisites patches for Yoo Themes WARP 5.5 and 6.0 1.1.11
Multi Sites 1.2.95

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Re: Zoo and Slave site issue

Posted by jstacy - 2012/11/03 19:01

Edwin,

Can you please address this issue?...I am a paying customer and need a solution asap. Thank you.

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Re: Zoo and Slave site issue

Posted by edwin2win - 2012/11/08 18:36

Did you reported this error message to Zoo team.
The message mention that a class is not declared.
That mean that they does not included a source or that it fails to include a source.

Check your error log to see if you have a warning before this error that would reveal which file that Zoo didn't included.

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Re: Zoo and Slave site issue

Posted by jstacy - 2012/11/11 22:07

Edwin,

I contacted the support at Yootheme and this is there response:

It looks like the developers of jms2win probably also have to provide a "Multisite Zoo Patch" to make it work and test it (like they did for Warp)?

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Re: Zoo and Slave site issue

Posted by edwin2win - 2012/11/13 21:31

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The bug in Yoothemes is now identified and we will prepare a fix in the Yoothemes patches version 1.1.13

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