Multi Sites Google Analytics not working

Posted by triggeru571 - 2012/07/31 02:58

Hi,

I just installed Multi Sites Google Analytics on the slave site and assigned it to Position Head assigned to Module Position Footer on all site. I installed the default on the master site, then went onto the slave site and used the discover tool to install there.

On the Master Site, it works perfectly. The code correctly appears in the head section of the site. However, in the slave sites the module is doing the following:

1) Under Extension Manager: Manage > it appears and is published.
2) Under: Advanced Module Manager > it is nowhere to be found.
3) On the front end the code does not appear most likely because of 2 above.

Any ideas?

Regards

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Re: Multi Sites Google Analytics not working

Posted by edwin2win - 2012/08/01 21:04

If it does not appear in the slave site "module manager", try uninstall / re-install it into the slave site or use the JMS tool to uninstall/re-install in the slave site.

In the "module manager", did you also tried to add a module and select the "multisites google analytics".

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Re:Multi Sites Google Analytics not working

Posted by triggeru571 - 2012/08/07 09:54

Thanks - this issue has now been resolved. For the benefit of others. If you install this module from the main site, you need to use the JMS tools to install it on the other sites. My mistake was to use the 'Discover' tool on my slave site. If you have the same issue as I did, go to your main site, uninstall using JMS Tool then reinstall again.

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Re:Multi Sites Google Analytics not working

Posted by edwin2win - 2012/08/07 10:11

Thank you for the info concerning the discover potential issue.
We know that the joomla "discover" does not work all the times with some extensions but we didn't know that was the case with this module.

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