

## Permissions problem

Posted by cdomanski - 2009/03/03 22:32

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I've searched around but I can't seem to find an answer. I've deployed a JumpBox ESX template with Joomla 1.5.9. I just purchased JMS, but I'm getting a permissions problem during the install.

I get JFolder::create: Could not create directory  
Unable to create the directory '/var/data/joomla15/multisites'

The Joomla15 directory permissions are:  
drwxr-xr-x 16 admin www-data 4096 Mar 3 16:10 joomla15

I'm logged in Joomla as Admin.

Any help is appreciated.

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## Re:Permissions problem

Posted by edwin2win - 2009/03/03 22:49

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The problem of permission may be due to the fact that the owner used by Joomla is not the same than the one corresponding to joomla15.

For the moment, only the owner "admin" can create files and folders.

The other owner can only read.

I suspect that the user of your apache or windows used in Joomla is probably different from this user.

Perhaps you should increase the permission with a `chmod 777`.

Sometimes, when you have just created a "fresh" Joomla and you have transferred it by FTP, you may perhaps have used an "admin" account with a "root" privilege.

As your HTTP server (apache, IIS) has less permission, the fact of having installed Joomla with a super user, this does not allow the normal user to modify its content.

You may perhaps have to use the Joomla FTP layer to allow increasing the permission when using the "admin" login and password in the FTP. See Joomla Global Configuration / FTP configuration. See the tutorial that helps you in the FTP configuration.

I also suggest you perform some search in this forum with permission.

You probably find an answer that will help you as this is a very frequent question to which I have replied many times.

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## Re:Permissions problem

Posted by cdomanski - 2009/03/04 17:04

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Thanks for the quick reply.

I changed the owner to www-data.www-data and things are ok.

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## Re:Permissions problem

Posted by Sco - 2009/06/03 12:00

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Hello! I have a problem with JMS. On the page Checkpatches i found the table with trouble files. Some of these files not found! And it notes to add the file. Like this, for example:

includes/defines\_multisites.php, installation/includes/defines.php, installation/installer/helper.php, installation/installer/jajax.php.

I haven't found these files in the archive com\_multisites\_V1.1.7.zip. Please, help me! What can i do?

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## Re:Permissions problem

Posted by edwin2win - 2009/06/03 13:25

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Those files are present in a tar.gz file located into the  
/administrator/components/com\_multisites/patches/xxx where xxx is the version of your Joomla.

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## Re:Permissions problem

Posted by Sco - 2009/06/03 15:04

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edwin2win, thanks a lot! I have Joomla 1.5.9. And there are no files for version of my Joomla... May i have files from /administrator/components/com\_multisites/patches/1.5.8? Thanks!

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## Re:Permissions problem

Posted by edwin2win - 2009/06/03 16:02

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All depends the JMS version you are using.  
They are included into the JMS kernel.  
Not in the patches definition.

You can update your JMS when you go in <http://www.jms2win.com/get-latest-version>  
See also FAQ <http://www.jms2win.com/faq#sec-122>  
for the detailed on the procedure

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Re:Permissions problem

Posted by Sco - 2009/06/03 16:08

Thank you, edwin2win, i'll update my JMS.

Re:Permissions problem

Posted by Sco - 2009/06/03 20:58

I can't update JMS. I recieve Internal Server Error...

Re:Permissions problem

Posted by Sco - 2009/06/03 21:29

Thank you. It works now.

Re:Permissions problem

Posted by edwin2win - 2009/06/03 21:47

The temporary problem with my server is identified and is effectivelly solved.